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ANDATE

"Hope after the Horror"

The Canadian Centre for Victims of Torture (CCVT) aids survivors to overcome the lasting effects of torture and war. Working with the community, the Centre support survivors in the process of successful integration into Canadian society, advocates for their protection and integrity, and raises awareness of the continuing effects of torture and war on survivors and their families. The CCVT gives hope after the horror.



A MESSAGE FROM THE EXECUTIVE DIRECTOR

It is with pleasure that I welcome you to the sixteenth Annual General Meeting of the Canadian Centre for Victims of Torture (CCVT).

Torture is prohibited under international law and in many countries under domestic law. Regrettably, this past year torture and other cruel, inhuman or degrading treatment continues to be practiced on a wide scale in today's world. Year after year, reports of NGOs reveal accounts of torture in more than 100 member states of the United Nations. This is more than half of the world's governments. It is a dismal reality that, despite impressive non-government and inter-government action over nearly a quarter century, torture is still a widespread problem.

Since its incorporation in 1983, the Canadian Centre for Victims of Torture has learned that the legacy of torture reaches deeply into the lives of survivors. We have also learned that with support and recognition the effects of torture can be eased.

In 1998, the CCVT was able to further develop existing programs to assist survivors of torture. A larger staff and a larger budget have almost kept pace of rising demands. The staff has maintained and planned services in an innovative and proactive fashion. The education of public and professional groups on torture issues has been carried out very intensively. Staff, associate physicians and lawyers, members of the Board and volunteers have participated in over one hundred presentations, training workshops and conferences this year at local, national and international levels. Following the decision of the Board, steps were taken to strengthen partnerships of support between the Faculty of Social Work at University of Toronto and York.

As part of its mandate, CCVT delegates in partnership with representatives of the International Rehabilitation Council for Torture victims traveled to Nigeria and Chile to explore the possibility of forming partnerships with the Prisoners Rehabilitation and Welfare Action in Nigeria and Cintras in Chile.

1998 was also the year when June 26 was established as the UN International Day in Support of Victims of Torture. The day was celebrated with great attention and detail. Special thanks are due to Ezat Mossallanejad and community partners who participated to make the event a success. We were also extremely honoured to receive a visit from Mrs. Sadako Ogata, the UN High Commissioner for Refugees and Mr. Yilma Mekonnen, the UN High Commission Representative in Canada.

Furthermore, 1998 was the year when the Pinochet case was heard in England. This- for the first time openly, seriously, on an interstate level, and in realistic agreement with the torture convention -dared to raise the question of bringing heads of state to justice in relation to gross violations of human rights. This case is of particular importance for the moral rehabilitation of torture survivors, and societies from which they come.



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It is in this scenario that CCVT has an important role. It will continue to carry out its mandate and will be at the forefront advocating on behalf of survivors in the struggle to bring torturers to justice and to make the world a better place to live.

Finally, I would like to take this opportunity to thank all the friends of CCVT for their sustained support, and invite all those who wish to contribute to eradicating torture, to bringing torturers to account, and obtaining reparations for survivors to join us. As Canadians we must come together to defend the cherished Canadian principle to protect the persecuted, alleviate the suffering and heal wounds both physical and psychological- there cannot be a more beautiful mission for any institution, country or society.

Yours sincerely,

Mulugeta Abai
Executive Director



A MESSAGE FROM THE CHAIR

Most Canadians, if they contemplate torture at all, think of it as relating to a far-off place. The notion that Canadian cities, like Toronto, are home to many thousands of survivors of horrible experiences of torture often comes as a shock. For many as well, it comes as a call to action. Throughout its existence, CCVT has relied heavily on the support of those who have answered that challenge and committed themselves to help survivors and their families reassemble their shattered lives. When I look back over the past year, I can only conclude that we, the members of CCVT, have made a difference. I want to congratulate you, who have supported CCVT this past year, for what we have achieved.

The program that we delivered last year were more diverse and sophisticated that we have ever before attempted. Other organizations are taking notice. Last year we developed formal research partnerships with York University and the University of Toronto which have allowed us to better evaluate our methods and results. CCVT staff has been in great demand to share their expertise through government funded training sessions for front line workers on the special needs of torture survivors and their families in Ontario and other provinces. Such training will expand throughout Canada next year and include the release of French and English language training videos. The United Nations High Commission for Refugees paid a very high compliment when we were honoured with a visit from UN High Commissioner Mrs. Sadako Ogata to our offices in November 1998.

Our successes this year were made possible by the continued dedication of the many volunteers and staff members involved with CCVT. Thank you for all your efforts. Indeed, CCVT's volunteers have made such a crucial contribution to the work of CCVT that other organizations are looking to our volunteer program as a model to emulate. The federal government has asked CCVT to develop a training program for service providers on how to develop an effective volunteer program. I have had the good fortune to work closely with one group of volunteers in particular - the Directors. I thank all of the Directors for their commitment and hard work. Thanks especially to two directors other than myself who will be stepping down this year: Kemi Kacobs and Carina Mahendra.

We were also assisted in our efforts by improving our financial position. In addition to the continued support we received from the federal and other levels of government, the United Way more than doubled its funding of CCVT this year. As a result of our stable finances, at long last, we were able this year to restore medical and dental benefits to our staff and to provide the first general pay increase awarded to our staff in a number of years. We borrowed to expand our office space at the start of the year, but then managed to pay down 10% of our mortgage by year's end. Despite the expansion, the addition of new staff to meet growing needs means that we are already bursting at the seams. We are exploring options to address this squeeze.



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All of these accomplishments enhance our ability to help those in our community who are struggling to overcome the horror of torture. With your support, we will continue to make a difference.

James R. Lane
Chair



Report of the Health and Program Committee

A working group advisory to the Board, the Health Committee remains combined with the Program Committee until the Organizational Review Committee makes its recommendations. A meeting was held in May to address Program issues, such as the need for programs for children. The terms of reference include documentation for hearings of the IRB, provision of treatment and support for programs.

The Committee organized five evenings for the Health Network, to address issues of current relevance, with opportunities for collegial discussion. We thank Mohamed Ahmed and Teresa Dremitsikas for the arrangements, and Drs Peter Stenn, Raul Berdichevsky, Abbas Azadian, Adam Quastel, and Clare Pain for their presentations on Mis-diagnosis in PTSD, Interviewing and other hot issues in PTSD, and the Politics of Trauma and Asylum, and Mary Sanderson, Afsaneh Palmer (Art Therapists) and Margarita Antoniadis (medical student) for the experiential evening on the Healing Power of Art.

The Health and Legal Committees completed the resource binder for medico-legal documentation, with CCVT support for Michele Millard, whom we thank for compiling the papers and guidelines and preparing the impressive tome. This is now available as a resource for new members of the Networks, and other professional colleagues.

Members of the Health Committee have been involved with Mary Sanderson in the pilot evaluation of the Art Therapy program. This project was developed by Margarita Antoniadis during her Summer Scholarship, and implemented during her CCVT placement for the Health, Illness and Community course. Mary, Margarita and Abbas presented a preliminary report as a poster at the University of Toronto Department of Psychiatry research day.

Members of the Health Network are aware of the need for CCVT approval from the Board or Executive Director, as further opportunities arise for research, in particular for evaluation of the unique services and programs offered by CCVT. Research ethics guidelines have been developed for the Centre, and issues of record-keeping and confidentiality are important in ongoing counseling and crisis intervention.

Members of the Health Committee and Network have been involved in the response to the Kosovo refugees. This experience highlights areas of need and opportunity, where professional partnerships may augment the experience and expertise of CCVT, and provide appropriate support for Staff and program development. Issues include the children's program, which is underway, vicarious traumatization, counselor-client boundaries, intervention planning and crisis prevention, and review of the instruments in use and their current appropriateness, particularly to assess outcomes. It is proposed to have four task-groups, to address professional and health education, data-gathering, research program planning and Health Network planning.



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In anticipation of the coming year, we note that it is estimated that approximately 50% of the population of Toronto will consist of racial minorities, who have experienced multiple barriers in receiving appropriate mental health services. CCVT has long recognized that there is no absolute distinction between health and mental health care in the service of clients who have experienced organized violence. In reviewing the past year, members of the Health and Program Committee and Health Network warmly acknowledge the Staff and Volunteer support. We thank Mohamed Ahmed and Teresa Dremitsikas in particular for arranging meetings and facilitating activities, with collegial appreciation.

Rosemary Meier
Co-chair: Health & Program Committee
Member: Health Network



Report of the Legal Committee

The Legal Committee deals with legal matters arising from the CCVT mandate with the view of making CCVT work more effectively and to serve its clients in a better way. The Legal Committee is specifically active in the field of policy analysis, legal advocacy and research. Providing recommendations to CCVT's Board, the Committee recruits its members from the CCVT Board, Legal Network, staff and volunteers.

Medico-Legal Resource Binder

During the past year, the Legal Committee has been involved in developing a resource binder in collaboration with the CCVT Health Committee. The binder is available for medical, legal and settlement professionals. It is an excellent guide for them to prepare mental health and/or legal documentation in connection with survivors of torture.

Policy Advocacy

The Legal Committee has collaborated with CCVT staff members in making the following interventions with the Canadian government on policy changes:

1. Brief to the government of Canada about Recommendations by the Immigration Legislation Review Committee;
2. Meeting with the Minister of Citizenship and Immigration in an attempt to elaborate on CCVT's concerns;
3. Helping CCVT staff and counselors by reviewing complicated cases of clients and providing appropriate directions;
4. Providing the Centre with feedback for attending the government's consultations in preparation for the 55th session of the UN Committee on Human Rights;
5. Providing CCVT staff with its comments in response to directions proposed in the Immigration White Paper entitled "Building on a Strong Foundation for the 21st Century - New Directions for Immigration and Refugee Policy and Legislation." A thorough analytical brief was submitted to the Canadian government;
6. The Legal Committee held an extensive discussion on the issue of broadening the definition of torture under Article 1 of the UN Convention Against Torture and made various recommendations to the CCVT Board

War Criminals

The Legal Committee looked at the issue of CCVT's policy in dealing with clients of the Centre who may be war criminals. The Committee initiated a comprehensive investigation into the code of conduct for social workers in dealing with war criminals vs. confidentiality and related issues. The committee focused on its concerns regarding the danger inflicted on the community. It decided to deal with the issue on an on-going and case-by-case basis with the view of supporting the clients of the Centre.



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Participation in the Legal Aid Advisory Committee

CCVT accepted the invitation of Legal Aid Ontario and participated in its initial meeting. A legal Committee member, Monica Franklin, agreed to act as the CCVT representative in the Committee.

Recruitment

The Legal Committee recruited new members by calling interested lawyers and volunteers. Membership of law students in the committee was accepted in principle. On this basis. The Committee added 3 lawyers and one student to its membership.

Other Issues

The Legal Committee has discussed and has made recommendations on the following issues:

- Protection and settlement of refugees from Kosovo;
- Celebration of June 26th as the International Day in Support of Victims of Torture;
- Protection of stateless people in Canada and their condition in detention centres

Douglas Lehrer
Chair, Legal Committee



Public Education

Mandate

1. The mandate of the Public Education Committee is to contribute to the provision of information about torture, its effects, its existence and its global dimensions;
2. To contribute to human rights education as a means to encourage and/or assist in the production of human rights as a preventative measure;
3. To contribute to the development of human rights theory and practice;
4. The Public Education Committee undertakes to implement that part of the CCVT mandate relevant to the Committee in order to more fully create community support for survivors;
5. To prepare CCVT members for participation in relevant discussions of the above named issues;
6. To help maintain a high level of awareness of relevant issues about torture and human rights in the organization as a whole (internal education) often in conjunction with other committees (e.g. Legal, Health, Volunteer, etc.)

Activity Report

Over the past year, CCVT has produced a manual for front line workers who deal with refugees entitled "*Coming to Terms with Torture and Organized Violence*". This workshop was presented to various service providers throughout Toronto and the rest of Ontario. As well, a training video in both official languages was made to supplement the information provided.

CCVT offered regular public education and opportunities for interaction in the form of monthly Volunteer meetings that dealt with current issues such as the Pinochet case, and the situations in Nigeria and the Balkans. These meetings were also open to the public, a number of whom attended.



Report of the International Committee

Terms of Reference

In undertaking to fulfill its mandate on behalf of victims of torture, CCVT notes definitions of torture generally accepted and found in relevant international agreements including "Article 1" of the *United Nations Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment* adopted by the General Assembly, December 10, 1984, and ratified by Canada, June 24, 1987. This definition will be interpreted broadly rather than restrictively and is to serve as a guide in CCVT's relations with individuals and organizations beyond Canadian borders in fulfilling CCVT's mandate. International projects may encompass any activity providing social and/or medical assistance to survivors of torture and their families. These may include administration of funds to on behalf of third party funding sources for the activities, advice and assistance as required, periodic visits of CCVT representatives to International Projects and vice versa to further the work of both parties, and fundraising activity by CCVT to provide funds for specific International Projects.

In August 1998, CCVT delegates traveled to Denmark where they attended a workshop for the International Rehabilitation Council for Torture Victims (IRCT) consortium partners. Since that visit, Joan Simalckik, the former Executive Director of CCVT, has been selected to represent Canada in the IRCT. At the request of the IRCT, two members of the CCVT International Committee, Ezat Mossallenejad and Frederick Case traveled to Nigeria in November 1998 on a fact-finding mission and also to attend a conference organised by the Nigerian NGO Prisoners Rehabilitation and Welfare Action (PRAWA). PRAWA's focus is non-clinical and very similar to that of CCVT. The conference was attended by many members of the Nigerian Medical Association and also by prison and military personnel as well as well-known figures in human rights movements in Nigeria. The atmosphere was one of very free and far-ranging discussions within a climate of political uncertainty. The two CCVT members were able to visit the offices of PRAWA and the clinical facilities of two other establishments set up to treat victims of torture. The two CCVT members met and discussed with a number of survivors of torture, professional staff members and other concerned citizens from many walks of life. They were also active participants in the conference. The two CCVT members, together with representatives of PRAWA, the NMA and other organisations met with the Canadian Acting High Commissioner and also with the Danish ambassador to discuss further assistance for PRAWA. CCVT has subsequently committed itself to initiating the process of applying for a CIDA grant to assist PRAWA in its work on a local and national level. CCVT currently has a working relationship with PRAWA and is in continued contact with that organisation through e-mail.

In January 1999, at the request of the IRCT, two members of the International Committee, Trevor Bartram and Teresa Dremetsikas travelled to Chile on a fact-finding mission. They met with members of the *Centro de Salud Mental y Derechos Humanos* - Mental Health and Human Rights Centre (CINTRAS) and also the *Fundacion de Ayuda Social de las Iglesias Cristianas* - Social Aid



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Foundation of Christian Churches (FASIC). The two CCVT members also met with the organisation *Relatives of Detained and Disappeared Persons* often referred to as the Mothers of the Disappeared. Trevor Bartram and Teresa Dremetsikas visited members of this organisation in Parral where they were shown a recently erected monument to commemorate the 42 persons of that community who disappeared during the first year of the dictatorship. The two CCVT members also met with the CIDA representative at the Canadian Embassy with whom they discussed CIDA's priorities and the specific steps to take in making application for funding.

CINTRAS has an interdisciplinary approach to the medical treatment of survivors of torture and is facing increasing pressures as its funding is reduced by the international agencies that have, in the past, supported its work. Members of staff are significantly overworked. The two members of CCVT were made aware of the political implications of the work of CINTRAS, FASIC and other human rights organisations and the delicacy of the political situation. FASIC has a legal human rights approach to its work with some attention to medical concerns. As a result of financial constraints FASIC has also undertaken responsibilities in other domains (AIDS; physically abused women). CCVT is making an application to CIDA to assist the Chileans in their work.



Volunteer Program

1998/99 was an outstanding year of activity for the volunteer program at the CCVT. There was a great deal of energy and interest sparked by the volunteer coordinator and the many volunteers in the Volunteer Advisory Committee who assisted in the planning of events, orientation sessions, monthly education meetings and workshops. As the highlights outlined below will show, all of this year's work will provide a secure basis for needed services that volunteers continue to offer unselfishly on behalf of the CCVT.

1. Expanded and improved orientation sessions for new volunteers.
 - In 1998 the session was expanded from 2 hours to 4 hours
 - In 1999, the Volunteer Advisory Committee created a sub-committee to explore the need for even more initial training for new volunteers. They are currently in the process of developing additional workshops for the befriending program, the ESL tutoring program, and the computer tutor program. They expect to begin to develop workshops on cross-cultural communications and anti-racism in the year 2000.
1. The Volunteer Advisory Committee assisted in the development of the CCVT's Anti racism/Antidiscrimination Policy by providing critical review at every step of the process. This policy, which includes a complaint procedure and an implementation plan, will apply to all at CCVT: members, clients, volunteers, staff and Board Directors. An ad hoc sub-committee, led by the chair of the volunteer Advisory Committee, was responsible for the drafting of this policy.
2. The opening up of the Volunteer Advisory Committee membership to allow for more inclusive involvement of all volunteers.
3. Outstanding work was also done by two volunteers to create a new database program for streamlining volunteer information that, among other benefits, would greatly assist in ensuring that all volunteers work to their optimum level, are informed and are supported. Sarah Erlichman and Jason Dennie worked weekly to enter the names of all volunteers and to update the mailing list by which volunteers are notified of monthly meetings and other events.
4. Designing of a personalized telephone survey to be conducted in the fall of 1999. All volunteers will receive a phone call to ask them how they feel about their experience with CCVT's Volunteer Program.
5. In the spring of 2000, the Volunteer Advisory Committee will call a special Council of Volunteers forum and invite all 250 of CCVT's volunteers to participate. The results of the telephone survey will be discussed, and the group will be invited to offer further feedback and suggestions regarding CCVT's volunteer program.



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7. A Good Food Box program will offered to clients by a team of volunteers in October/November. The Good Food Box program delivers affordable nutritious containers of fruits and vegetables directly to CCVT on a weekly basis.
8. The Volunteer Program has been able to assist in the matching of approximately 35 befriending matches, 60 computer tutoring matches and 40 ESL tutoring matches.
9. The Volunteer Program is responsible for organizing the CCVT Summer Picnic every August and the CCVT Holiday party every December. Both events were extremely successful and very well-attended.
10. The Volunteer Advisory Committee is also responsible for organizing monthly educational meetings for its volunteers. This year there were numerous exciting sessions on such topics as the extradition of Pinochet, the Kosovar refugees, women and human rights, the plight of the Ogoni people in Nigeria, tips on the befriending program and ESL tutoring. A film series was also organized with host Chas Lawther, CCVT volunteer and actor.

Hari Lalla
Chairperson,
Volunteer Advisory Committee



CHILDREN'S PROGRAM

During the period from April 1998 – March 1999, 51 new children received our services at CCVT. Most of these refugee and immigrant children are victims of war / torture from Bosnia, Iran, Latin America, Somalia, and Afghanistan, among others. They went through different traumatic experiences – some directly experienced trauma, others witnessed traumatic events or were exposed to it through family trauma.

The Children's Program at CCVT has been designed to meet the specific needs of refugee children and their families in Canada.

1. Dealing with the specific effect of the refugee experience upon children through individual assessment, counseling, crisis intervention, group sessions such as art therapy, play therapy, as well as coordination and referral to a medical network of experienced physicians and psychiatrists.
2. Emotional difficulties in refugee children are related to the mental health of their parents and other immediate family members. Working with a refugee family as a unit, helping parents deal with their own traumatic experience, restoring family functioning and improving child management skills are the integral part of the Children's program philosophy.
3. Art therapy as a way for the children to express their attitudes, their emotions, their feelings about what has happened to them and to release their anxiety and stress.
4. Providing children and their families with recreational activities, field trips to museums, parks, etc.

Groups:

1. Children Groups (ages 6-8, 8-12, 13-16 and over) with art therapy, play therapy and other activities that help children express their feelings and improve socialization and interpersonal skills.
2. Family Group with a focus on intra-familial problems.
3. Parent group which focuses on child management issues and common problems in parent-child relationships in the process of resettlement.



CCVT's English Language Program

For the past ten years, the CCVT has provided our adult clients with specially adapted language training courses. These classes, offered on-site, fill a vital need for the refugee community we serve. The wide range of debilitating side-effects of torture and organized violence create great difficulty for our clients as they attempt to learn the English language. Some of the symptoms of Post-Traumatic Stress Disorder which interfere with learning are:

- Depression
- Difficulty concentrating
- Memory problems
- Low self-esteem
- Difficulty trusting others
- Exhaustion
- Elevated anxiety levels
- Intrusive memories

Our teachers are specially trained and our curriculum modified to assist the students in the acquisition of various language skills related to their immediate life goals. The classroom atmosphere and the supportive environment we foster in the program provide the clients with the encouragement, hope and help they need to progress with their language and social skills.

Each year we provide training to approximately 300 clients, from 60 countries. They spend between three and eighteen months in the program, which ranges from beginner to high-intermediate levels. The clients have access to their counselors on site, and the teaching staff regularly consults with the counseling staff about individual clients who are having emotional or other difficulties.

The English (ESL) program is funded partly through the federal government's LINC project and partly through the Toronto District School Board.

The ESL Coordinator, Lawrence Hrubec, provides many seminars and workshops annually to other English language and education professionals, to assist them in the delivery of services to traumatized refugee learners. In March of this year, he was a presenter at the annual TESOL conference in New York City, where he spoke about CCVT's ESL program to educators from across North America. In November, Lawrence will give a seminar at the annual conference of TESL Ontario, in Toronto. In the spring and summer of this year, Lawrence was directly involved in training and ESL project development for hundreds of Albanian Kosovar refugees who had been airlifted to Canadian military bases in Ontario. The CCVT continues to receive a growing number of national and international requests for training in the area of language instruction for survivors of torture and organized violence.

The English Program is an essential component of the overall, integrated recovery program we provide at the CCVT. Graduates of the program find they are able to exercise greater control over their lives and regain independence. They are able to find employment more easily, and recover much of the



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dignity, self-confidence and sense of community that was lost as a result of their traumatic experiences.



ADVOCACY / PUBLIC EDUCATION AND SERVICES TO PEOPLE IN LIMBO

There are around 13,000 Convention refugees and others in limbo who are here without a voice. They suffer in silence. They are composed of Convention refugees and many others who are falling between the cracks due to gaps in Immigration Act and/or the bureaucratic nature of our system.

The following are the main reasons responsible for keeping people in limbo.

- Prolonged landing process as a result of lack of ID documents, prolonged security checks, lack of passports for people accepted under H & C as well as PDRRCC, processing and right of landing fees, the lack of Visa offices in some countries (there are 4 offices in the entire African continent), and bureaucracy in Vigreville and in Visa offices abroad.
- Prolonged family separation
- Bill C-44 and problems of inadmissibility
- Lack of national standards for deportation and detention
- Lack of personal contacts in the landing process and a total ignorance of emergency and special cases

Early this year, CCVT received a grant from the Maytree Foundation to address this important problem. We have successfully utilized Maytree support in affecting changes both in policy areas and in the lives of refugees in limbo. We have successfully ended limbo for 5 people due to the lack of ID, 8 cases (15 people) due to red-tape, 5 cases of family separation; in total 21 people; 6 cases of successful H. & C. (11 people); and one case of a person caught in limbo due criminal charges (Bill C-44).

We are actively working on 50 pending cases of refugees in limbo including 8 university students who are benefited by Maytree scholarships. There are also cases of CCVT clients who are in limbo due to the rejection of their refugee claims or because of their being stateless.

Our other achievements include establishing ongoing contact with Canadian and UN officials, providing education, information and special Counseling to refugees, lobbying the government for policy change, on-going collaboration with sister organizations such as the national and international network of torture survivors, the Inter-Church Committee for Refugees, the Canadian Council for Refugees, etc.

We hope that we will be able to add a new chapter to our work and expand our networking for defending the rights of refugees in Limbo.



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BOARD OF DIRECTORS

Trevor Bartram

*Lawyer
International Committee*

Mahendra Bungaroo

*Certified Accountant
Treasurer*

Frederick Case

*Professor, University of Toronto,
International Committee member*

Monica Franklin

*Lawyer
Legal Committee*

Debbie Hill-Corrigan

*Executive Director, Sojourn
House, Secretary*

Cecil Kemi Jacobs

*Executive Director, Culture Link
Anti-Racist, Anti-Oppression
Advocate
Chair, Personnel Committee*

Hari Lalla

*Curriculum Coordinator
Anti-Racism and Multiculturalism,
Toronto Board of Education
(retired)
Vice Chair, and Chair, Volunteer
Committee*

James Lane

*Lawyer
Chair*

Douglas Lehrer

*Senior Immigration Lawyer, Chair,
Fundraising Committee. Legal
Committee member*

Tina Lopez

*Organizational Development
Consultant
Chair, International Committee*

Carina Mahendra

*Executive Director, Canadian
Tamil Women's Community
Services
Health and Program Committee*

Susan McGrath

*Associate Professor, York
University
Chair, Public Education*

Rosemary Meier

*Psychiatrist
Co-Chair, Health and Program
Committee*

Adena Niazi

*Executive Director,
Afghan Women's Counseling
and Integration Community
organization
Personnel Committee Member*

Rolando Vasquez

*B. Sc., Psychiatric Nursing
Co-Chair, Health and Program
Committee*

COUNCIL OF PATRONS

The Honourable Hilary Weston, Lieutenant Governor

Professor J.C. Polanyi, Nobel Laureate

Gordon Cressy, Former CEO of the Greater Toronto Area United Way



FINANCIAL REPORT

Consolidated Schedule of Expenses Year Ended March 31, 1999

Expenses	1999	1998
Wages and benefits	375,581	373,742
Fundraising expenses	74,738	36,333
Program supplies and expenses	32,327	18,434
Contract fees	29,000	1,000
Stationery supplies	17,215	4,925
Common expenses	14,513	10,401
Travelling expenses	14,240	12,080
Conference and meetings	12,780	1,720
Telephone	12,015	7,120
Maintenance and cleaning	10,780	8,435
Bookkeeping	10,762	9,297
Resource Production	8,591	6,011
Mortgage interest	6,624	2,328
Utilities	6,617	9,132
Postage and courier	6,016	3,787
Insurance	3,998	3,799
Printing and photocopying	9,212	1,037
Interest and bank charges	3,124	3,195
Professional fees	2,700	3,946
Equipment rental	1,179	954
Development and travel	1,853	935
Dues and fees	755	1,372
Publicity	351	131
Realty taxes	-	11,048
Support group expenses	-	1,306
Amortization	9,678	6,726
	<hr/>	<hr/>
Total	664,649	539,194



**Consolidated Statement of Operations
Year Ended March, 1999**

Revenues	1999	1998
Citizenship and Immigration Canada - ISAP A	191,370	209,878
Citizenship and Immigration Canada - ISAP B	64,050	-
Citizenship and Immigration Canada - LINC	108,860	104,197
Donations	154,250	115,209
United Way	67,498	20,000
United Nations	31,046	14,000
Canadian Heritage	29,730	29,730
City of Toronto	27,700	27,200
Ministry of Citizenship		
- NSP	22,000	21,000
- Pay Equity	13,915	14,580
- OSIP	-	8,862
Interest and sundry income	17,910	3,232
Foundations	7,985	7,680
Honorarium	350	2,500
	<u>736,664</u>	<u>578,068</u>
 Expenses	 664,649	 539,194
 Excess of Revenues Over Expenses	 <u>72,015</u>	 <u>38,874</u>



CCVT PROGRAMS

- Coordinated professional services including legal, medical and social care, as well as crisis intervention, counseling, the Children's Program and Art Therapy.
- English as a Second Language courses which are specifically designed to meet the needs of survivors and include a strong life skills component. Classes include all levels of literacy: beginners, intermediate and advanced. Trained volunteers provide one-on-one tutoring including ESL computer tutoring.
- A volunteer program which provides community support through a network of volunteer befrienders. More than 200 volunteers assist in all programs of the CCVT and hold monthly meetings, usually with a guest speaker. A structured orientation program prepares volunteer befrienders to work with torture survivors within a context of community understanding of global issues. A volunteer guide has also been prepared.
- A public information program which responds to the numerous request for information, assistance and consultation on torture and its aftermath. A quarterly newsletter is produced which discusses issues related to the CCVT's mandate and ongoing work.
- International projects: The CCVT has supported the efforts of three clinics in Central America which offer treatment to Children traumatized by the continuing violence in the region. The Centre has provided partnership with the Imbali Rehabilitation Centre in South Africa and the Ethiopian Centre for Survivors of Torture.
- Mutual support groups for men and women which address the general and specific problems survivors face in adapting to Canadian society. A specific model has been developed based on the success of previous models. CCVT's support and group programs also include a drop-in program and a program for children and youths.
- The Art Therapy program works in conjunction with the basic services of counseling, crisis intervention and referral to our extensive network of lawyers, doctors, psychiatrists and social service workers. Art is a universal language that allows survivors of torture to express themselves graphically in a manner that allows survivors to overcome the various traumas associated with torture. The use of art assists survivors in learning to cope with the torture experience and transforms it into one that is understood and objectified.



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The art of pain as well as of solidarity.



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Dr. E. Alemayehu	Dr. S. Hassan	Dr. P. Schabas
Dr. F. Allodi	Dr. M. Heiberg	Dr. J. Sheiner
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SPECIAL THANKS TO:

Amnesty
International
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Employees
Charities Fund
Sheila Behm
Morton Beiser
Philip Berger
Richard Blair
Bloor Street United
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Simonne Bruneau
Mahendra
Bungaroo
Bill Clarke
T.H. Davies
Dominique de
Chezet
Congregation de
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Diocese of London
Adele Dupuis
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Gus Schattenberg

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Joseph Morrow
Park

Sisters of St.
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Sisters of St.
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Nanci Soderlund

St. Andrew's United
Church

St. George's United
Church

The Earlane and
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Foundation

The Haynes-Connell
Foundation

The Sisters of St.
Joseph

The Sisterhood of
St. John the Divine

United Way

Jan Verkerk

Richard Vernon

Wardens of St.
Thomas' Anglican
Church

Weir & Foulds
Barristers &
Solicitors

Brenda Wemp

Hugh Whiteley

John Wright



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GOVERNMENT FUNDS AND FOUNDATIONS

City of Toronto

Citizenship and Immigration Canada

- Immigration Settlement and Adaptation Program – ISAP – A
- Immigration Settlement and Adaptation Program – ISAP – B
One time Project Grant
- Language Instruction for Newcomers to Canada - LINC

Canadian Heritage

- Multiculturalism Program

Foundations

- Maytree Foundation

Metro Toronto

- Community Services Grant

Ministry of Citizenship, Culture and Recreation

- Newcomer Settlement Program (NSP)

Toronto Board of Education

United Way of Greater Toronto

United Nations Voluntary Fund for Torture Victims

University of Toronto - CERIS



**CCVT SURVIVORS INTAKE
April 1998 to March 1999**

**TOTAL NUMBER: 739 COUNTRIES: 60
MEN: 367 WOMEN:321 CHILDREN: 51**

COUNTRY	Adult		Child	Total	COUNTRY	Adult		Child	Total
	M	F				M	F		
Afghanistan	10	2		12	Honduras	2	1	1	4
Albania	16	16	4	36	India	4			4
Algeria	1			1	Iran	67	38	6	111
Angola	7	2	2	11	Iraq	12	7		19
Armenia	3			3	Ivory Coast		1		1
Azerbaijan	1	1		2	Jamaica		1		1
Bangladesh	2		2	4	Kenya	1			1
Bolivia		1		1	Lebanon	1			1
Bosnia	79	11 3	13	205	Liberia	1			1
Brazil					Macedonia		1		1
Bulgaria	1	1		2	Mexico	8	4	2	14
Burundi	3	2	1	6	Moldova	1	1	1	3
Bhutan	1			1	Nicaragua		1		1
Cambodia		2		2	Nigeria	10	8	1	19
Cameron					Peru		2		2
Chad	6	1		7	Romania	2	3		5
Chile	1			1	Russia	2	2		4
China	3			3	Saudi Arabia	3			3
Columbia	2	1		3	Somalia	11	40	7	58
Congo	9	8	1	18	Sri Lanka	45	26	2	73
Costa Rica	2	1		3	Sudan	9	4		13
Croatia	3	3		6	Suriname	1			1
Cuba	3			3	Syria	2	2		4
Czech Republic	1			1	Tanzania		1		1
Djibouti		1		1	Togo	1			1
El-Salvador	1			1	Turkey	7	2		9
Eritrea	2	3		5	Uganda	1			1
Ethiopia	9	5	3	17	Ukraine	2	3		5
Gaza			1	1	Venezuela		4	1	5
Guinea	2			2	Yemen				
Guatemala	3	1		4	Yugoslavia	3	4	1	8
Hungary		1	2	3					
					Total	367	321	51	739



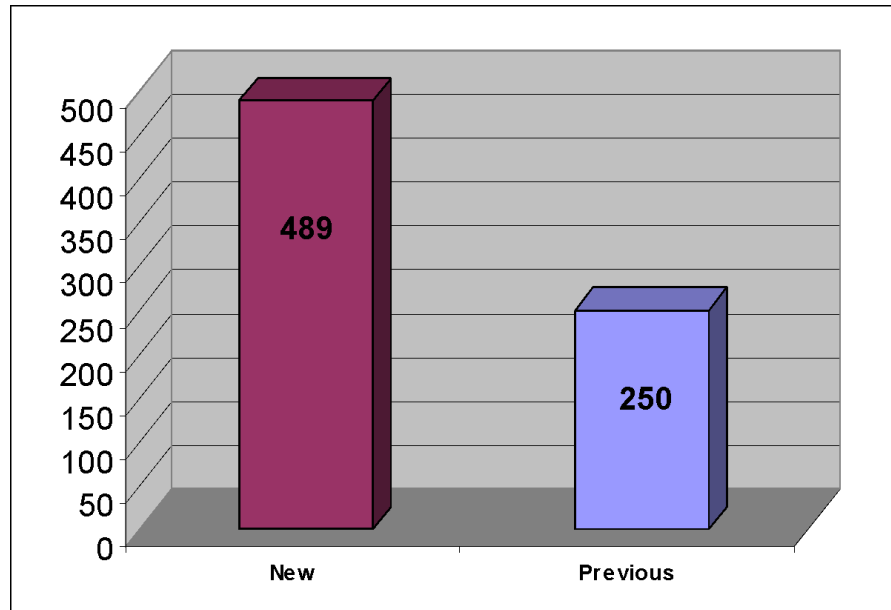


Figure 1: Client Category

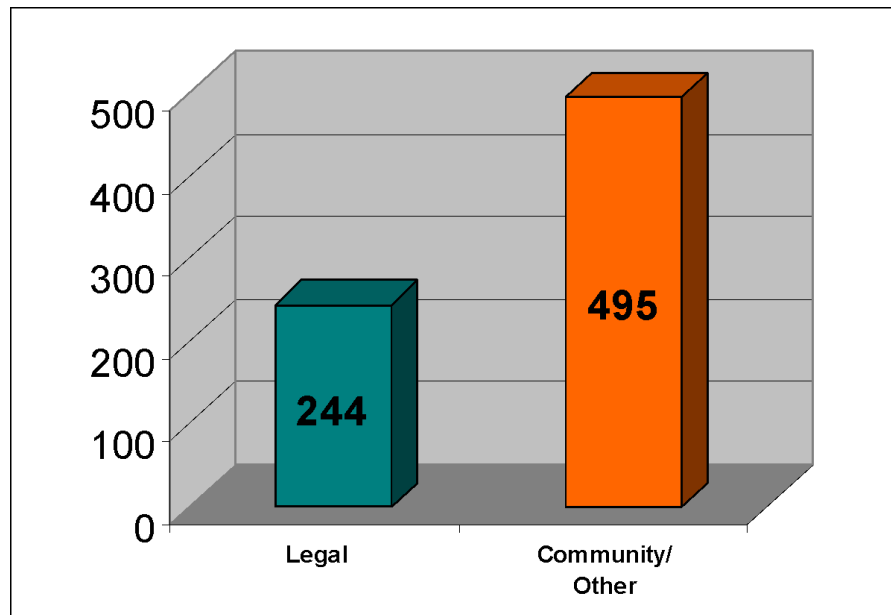


Figure 2: Source of Referrals



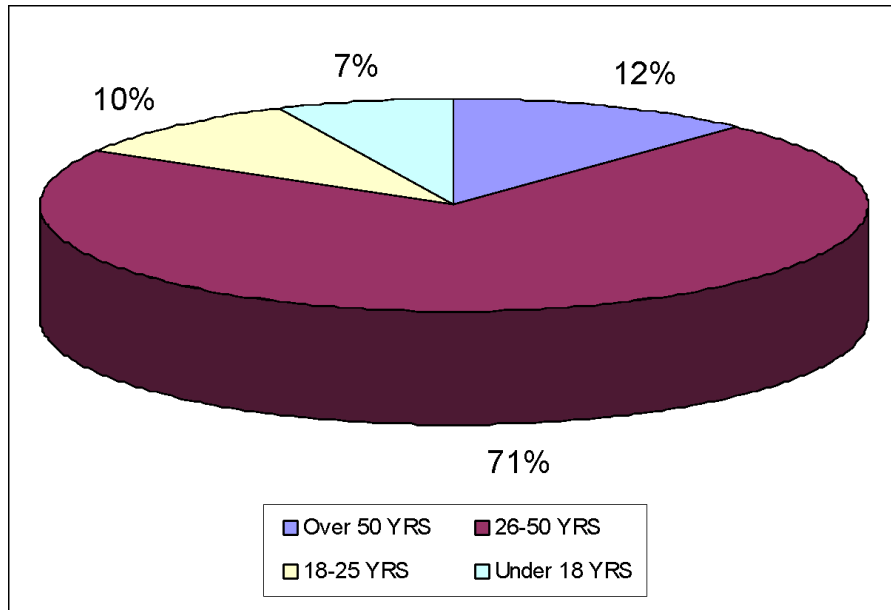


Figure 3: Age of Clients

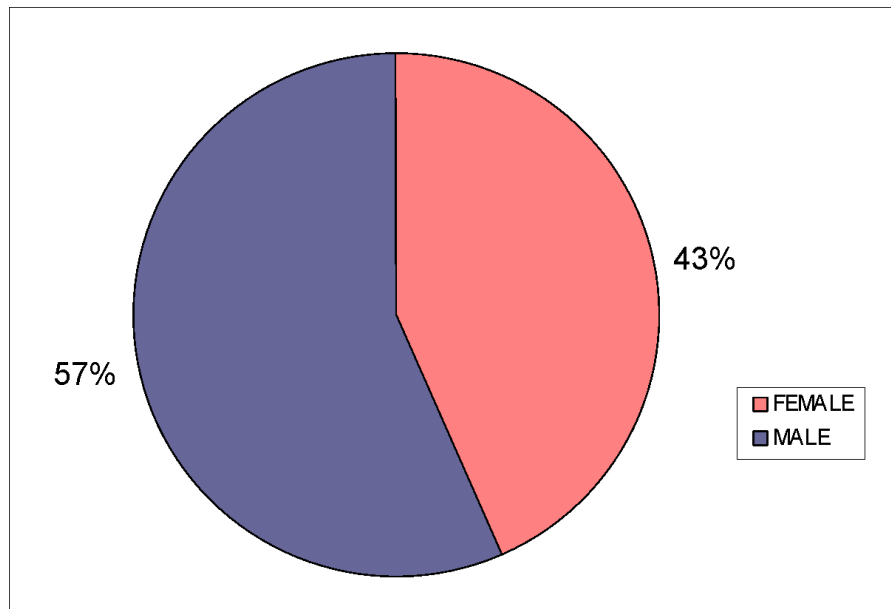


Figure 4: Gender of Clients



Figure5: CCVT Survivors – First Languages

Afghanistan	Dari, Pashtu	India	Punjabi
Albania	Albanian	Iran	Farsi
Algeria	Arabic	Iraq	Arabic
Angola	Angolan, Portuguese	Ivory Coast	French, other
Armenia	Armenian	Jamaica	English
Azerbaijan	Azari, Russian	Kenya	Swahili
Bangladesh	Bengali	Lebanon	Arabic
Bhutan	Dzongkha	Liberia	English
Bolivia	Spanish	Macedonia	Macedonian
Bosnia	Bosnian	Mexico	Spanish
Brazil	Portuguese	Moldova	Russian
Bulgaria	Bulgarian	Nicaragua	Spanish
Burundi	Swahili, Swati	Nigeria	Yoruba, Edo, English
Cambodia	Spanish	Peru	Spanish
Cameroon	English	Romania	Romanian
Chad	French	Russia	Russian
Chile	Spanish	Saudi Arabia	Arabic
China	Mandarin, Cantonese	Somalia	Somali
Columbia	Spanish	Sri Lanka	Tamil
Congo	Congolese	Sudan	Arabic
Costa Rica	Spanish	Suriname	Dutch
Croatia	Croatian	Syria	Arabic
Cuba	Spanish	Tanzania	Swahili
Czech Republic	Czech., Slovak	Togo	French
Djibouti	French, Somali	Turkey	Turkish
El-Salvador	Spanish	Uganda	Swahili
Eritrea	Tigrinia	Ukraine	Ukrainian
Ethiopia	Amharic	Venezuela	Spanish
Gaza	Arabic	Yemen	Arabic
Guatemala	Spanish	Yugoslavia	Serbian, Croatian
Guinea	French		
Honduras	Hondus		
Hungary	Hungarian		



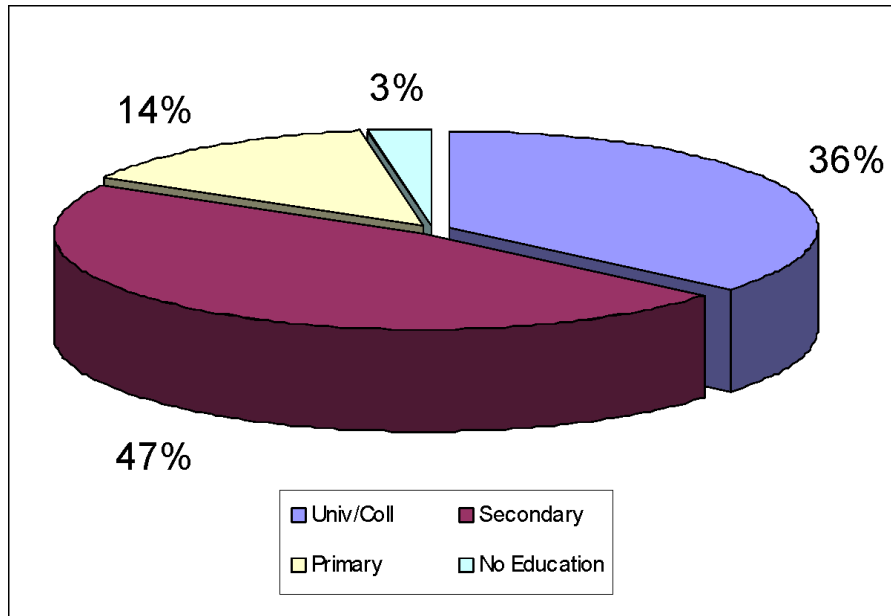


Figure 6: Education of Clients

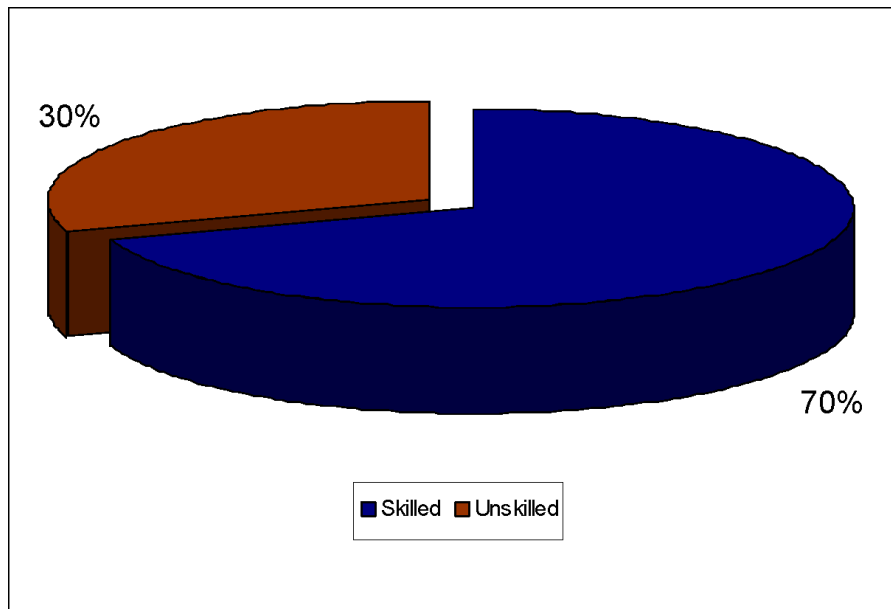


Figure 7: Employment Skills of Clients



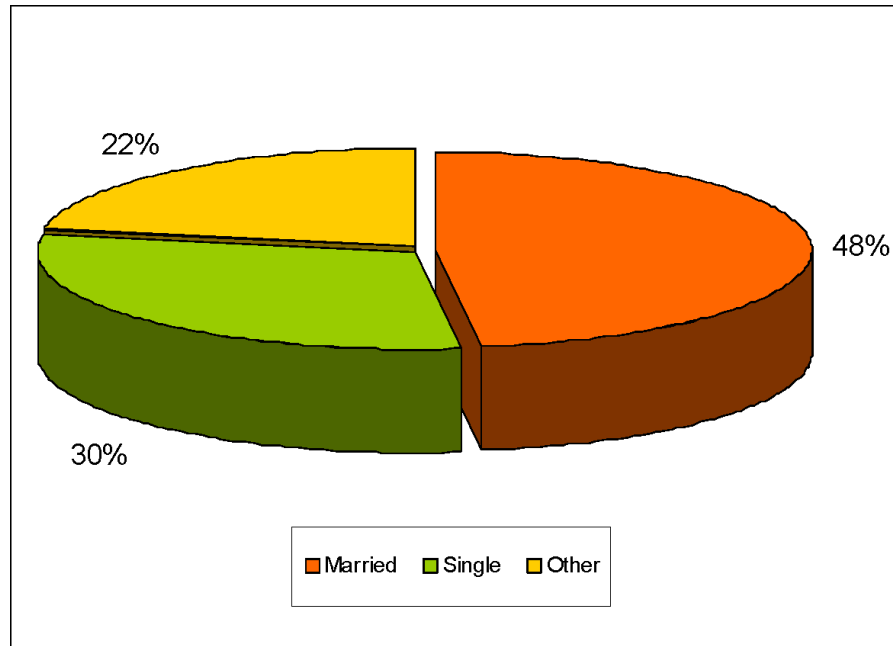


Figure 8: Marital Status of Clients

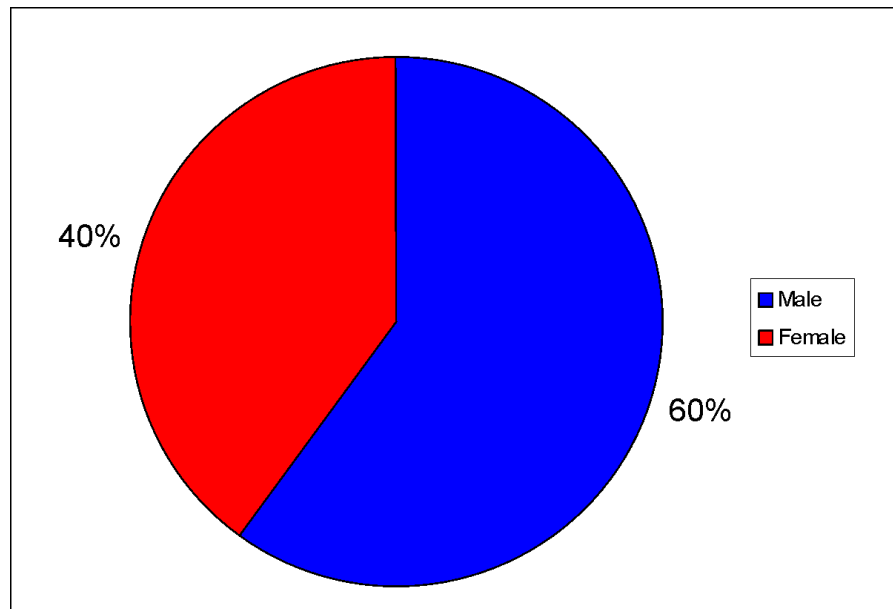


Figure 9: Gender of Children



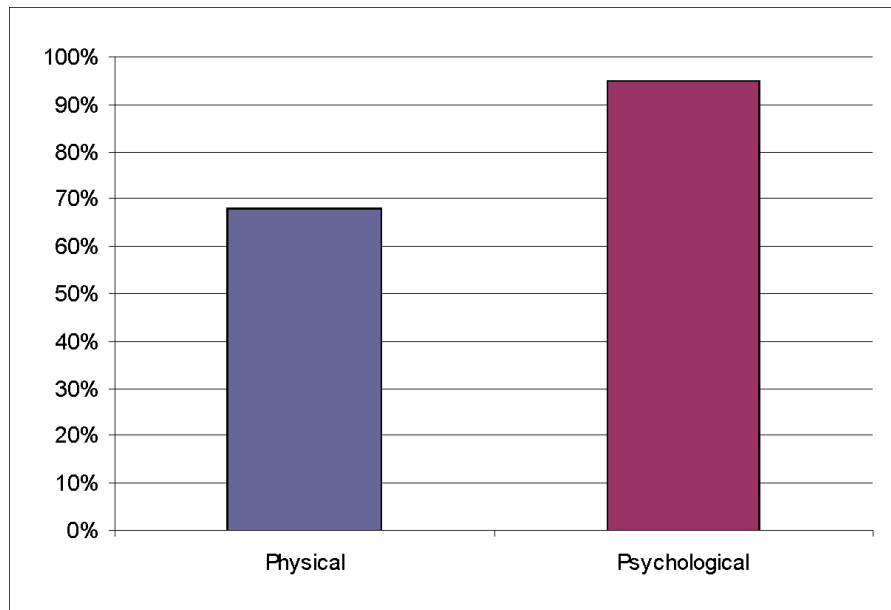


Figure 10: Types of Torture

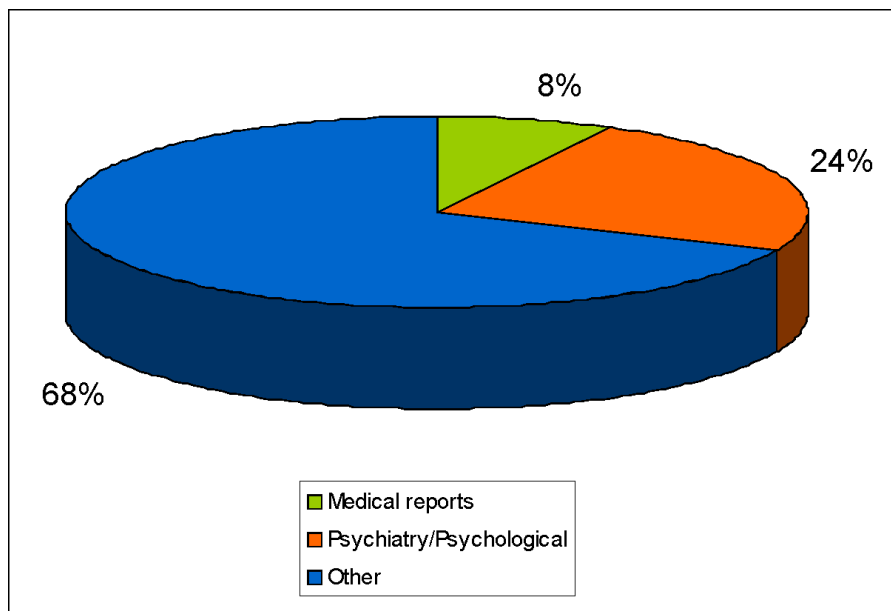


Figure 11: Client Referrals



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