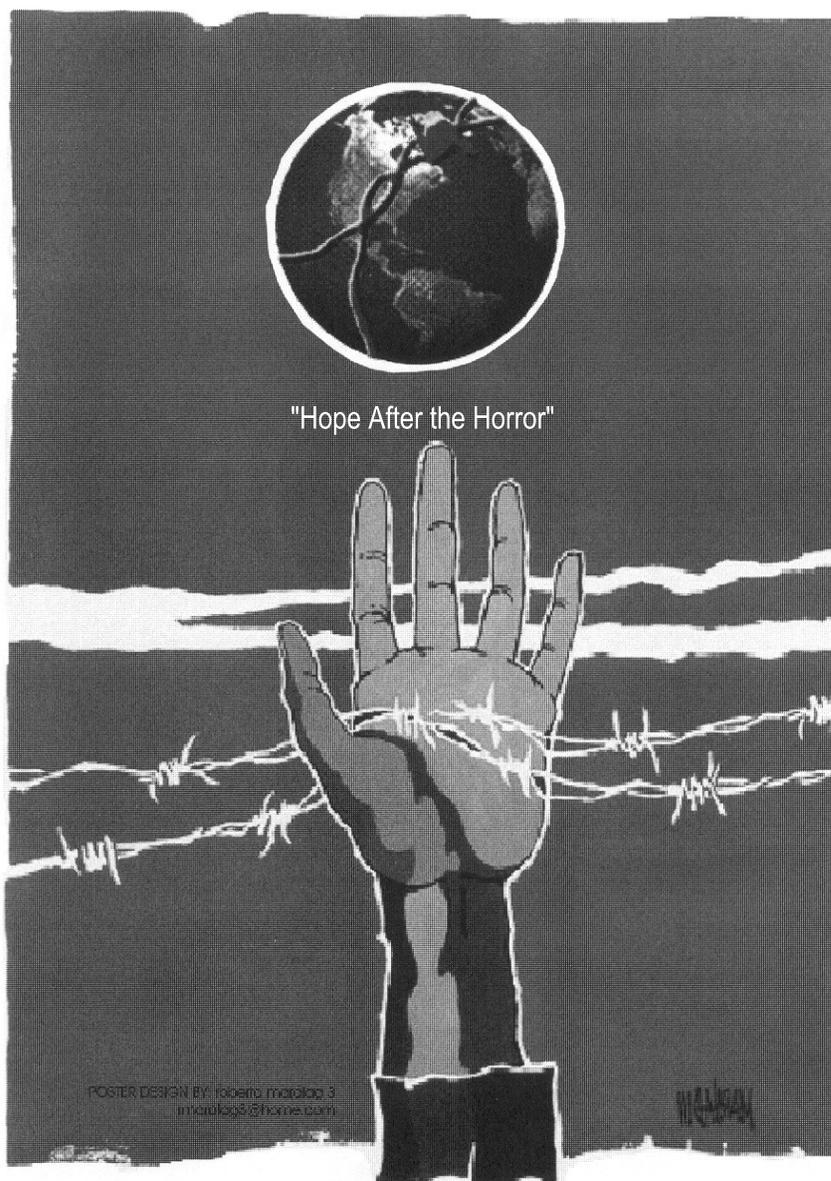


2000-2001 Annual Report



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Mandate



"Hope after the Horror"

The Canadian Centre for Victims of Torture (CCVT) aids survivors to overcome the lasting effects of torture and war. In partnership with the community, the Centre support survivors in the process of successful integration into Canadian society, works for their protection and integrity, and raises awareness of the continuing effects of torture and war on survivors and their families. The CCVT gives hope after the horror.





A Message From the Executive Director



I would like to welcome you to the eighteenth Annual General Meeting of the Canadian Centre for Victims of torture.

Torture is prohibited under international law. There are a number of international conventions and treaties which condemn torture and which place a special responsibility on governments to stop torture from taking place. The most important of these is the United Nations Convention against Torture and Other Cruel, Inhuman or Degrading treatment or Punishment (1984). In becoming party to the convention, governments have committed to preventing torture and to providing for the needs of torture victims including “the means for as full rehabilitation as possible”(UN Convention Against Torture, Article 14(1).

Reports from Amnesty International and Human Rights Watch show that torture is on the increase. As of February 2001, 123 UN Member States (of total 129) have ratified the UN Convention. However, torture continues to be practiced regularly in up to 100 countries, including countries that are parties to the Convention. An important part of the fight against torture is bringing an end to impunity by bringing perpetrators to justice and future of the fight against torture lies in mobilizing support at all levels of society.

The rehabilitation of survivors requires a holistic approach; that is, to address the survivor’s physical and psychological needs in a broader social context. The Canadian Centre for Victims of Torture offers survivors multidisciplinary support and counseling, including medical, psychological, and legal services. In addition CCVT has provided settlements services, language instruction, computer training, group programs, art therapy, a children’s and volunteer program. During the year, CCVT assisted 478 men, 393 women and 305 children/youth from 71 countries. CCVT also conducted a range of information activities to promote awareness of the problem of torture, as part of its efforts to work for the prevention of torture. Training programs were conducted for health professionals, settlement workers, language instructors, faith groups and Immigration and Refugee Board Members throughout Canada.

The CCVT also participated in the Consultation Sessions organized by the Department of External Affairs and International Trade, Citizenship and Immigration Canada, United Nations High Commission for Refugees, Maytree Foundation, Centre for Addiction and Mental Health, Canadian Network for the Health of Survivors of Torture and Organized Violence, Canadian Council for Refugees and Ontario Council of Agencies Serving Immigrants.

This would have not been possible without the dedication and commitment of Staff, direction and active involvement of Board and Standing Committee Members, Volunteers and without the financial support from individual donors, faith groups and from the Ontario Administration of Settlement Services (OASIS), United Way of Greater Toronto, Ministry of Citizenship, Culture and Recreation, City of Toronto, May tree Foundation, United Nations Voluntary Fund for Torture Victims and Canadian Centre for Foreign Policy Development.

Mulugeta Abai
Executive Director





A Message from the Chair



An efficient organization not only manages its programs well, but also discovers along the way more and more ways to better serve its clients. CCVT is emerging from a productive year with many achievements that make us proud, and at the same time made us aware of the many challenges for the coming year, one that will mark the 25th anniversary of our existence. We have done much as an organization to serve our clients in those 25 years, and in doing so have gained recognition and respect for the unique services we at CCVT offer to survivors of torture. Through the pioneering efforts of our founders, our staff, and our volunteers over those years we have gained knowledge and experience from their efforts and have arrived at a level of performance that we believe meets the needs of our clients.

Amongst our many accomplishments this year are the following. All CCVT activities are now computerized. We are enjoying another year of financial stability. Consequently, we were able to provide a joint RRSP contribution/salary increase for all staff that reflects their position with the organization, and years of service. We have arranged for staff training in facilitation skills, computers, media interviews, outcome evaluation, and in health and safety. We have also developed a file management system that greatly enhances our organizational capabilities. We continue to offer information sessions on issues of torture for our volunteers and the public at large. For the first time, we have organized for the Board of Directors a retreat where we discussed the possibility of expanding our mandate to include the consideration of the treatment of Aboriginals, and domestic abuse of spouses and children. We felt that these two subjects deserve a great deal of education, in-service and discussion before any decision will be made.

We are continuing the process of streamlining our Personnel policies and reconciling them with the expectations of our funders. Through its staff and volunteers, CCVT continues to offer workshops upon request.

To avoid the complacency that often accompanies the pride one feels from doing one's job very well, we are planning strategies and training ourselves on how to keep better records, how to better publicize the work that we do, and how to better evaluate the effectiveness of the programs, including art therapy and computers, that we offer. Consequently, our staff is engaged in a training program on outcome-based evaluation.

Our volunteers, among whom are our Board Directors, come with a range of talents that they freely offer to CCVT. They not only unselfishly serve as Board Directors but also, and no less important, as befrienders, as event planners, as members of committees that do the nitty-gritty work of the organization, and as reviewers of policy that provide guidelines for the organization. These policies, such as Conflict of Interest or Anti-Discrimination, are there for the protection of the organization, its clients, its staff, and all its volunteers including Board Directors. We are grateful for the interest, thoughtfulness, and attention to detail of those staff and volunteers who participated in the review-



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ing process of draft policy documents. This process is the latest stage in the streamlining of all CCVT policy documents designed to meet the expectations of all our funders. At our most recent interview with The United Way of Greater Toronto, we were congratulated by them on the high quality of our Anti-Discrimination Policy.

Finally, I must acknowledge the contribution of my fellow Board Directors whose dedication, vigilance, and interest helps to support the work of the Executive Director and the rest of the staff. I wish to add my personal thanks to the Board of Directors for their amazing contribution this year, especially Mohammed El Faki, Beth Allen and Monica Franklin who will all be leaving the Board this year. We at CCVT are grateful for your interest, hard work and good wishes. We will miss you and wish you continued success in your future endeavours.

Hari Lalla
Chair, Board of Directors



CCVT Client with a member of the Health Network, Dr. Jill Blakeney





Report of the Health and Program Committee



The Board of Directors, based on the recommendation of Organizational Review Committee, decided to separate the Health and Program Committee into two separate committees. As a result of this change the health Committee, a working advisory group to the board, will have the opportunity to focus more on medical and psychiatric care and education. Given the growing needs for outcome assessment, the program Committee can focus on this issue and other important program-related issues. Despite the change, the term of reference of the committee remains the same: documentation for IRB hearings, provision of treatment and support for programs.

The Committee organized two evenings for the Health Network to address issues of current relevance, with the opportunity for open and collegial discussion. We thank Mohamed Ahmad for preparing these meetings. We would also like to thank Dr. Luis Fornazzari for his presentation on the cognitive assessment of elderly patients to stand trial, and Dr. Marlinda Freire and Sasha Agrawal (medical student) for their presentation on the effect of war and torture on children.

Members of the Health Committee and Health Network have been involved with Mary Sanderson in art therapy-group psychotherapy. Some of the art works and clinical impressions were presented this year at the American Psychiatric Association's annual meeting in New Orleans, USA. A summary of the findings was presented at a volunteer meeting and published in the second edition of "First Light". Art therapy-group psychotherapy will continue to be an active area of involvement for Health Committee members.

The members of Health Committee were also involved in several other activities. They reviewed and discussed the guidelines on "conflict of interest" and provided constructive suggestions to ensure the care of clients of the center is not compromised. The Committee also discussed available resources to ensure that there is adequate knowledge of resources available in order to address psychological and medical crises. It was suggested that CCVT should contact the appropriate programs and/or strengthen their present connections. These included Davenport Community Centre, Gerstein Centre, trauma and crisis teams at Mount Sinai Hospital, the mobile crisis intervention team at St. Michael's Hospital and so on.

The Health Committee recognized the growing need for program evaluation and in particular outcome studies. We will be working together with other committees, including the Program Committee, to achieve a standard of assessment that may be applied to activities the Health network members are involved in, particularly the art therapy-group psychotherapy. A major goal of any program assessment will be the need to assure an excellent quality of care and that clients actually benefit from the services they receive. As further opportunities arise for research, members of the Health Committee and Health Network are aware of the need for close interaction between the Network Members and the Board of Directors, and for firm adherence to the research ethics guidelines developed by the Centre.

Abbas Azadian
Co-chair: Health Committee





Report of the Legal Committee



The Legal Committee deals with legal matters arising from CCVT's mandate with the view of making CCVT work more effectively in serving its clients in a better way. The Legal Committee is specifically active in the field of policy analysis, legal advocacy and research. The Committee recruits its members from the CCVT Board, Legal Network, staff and volunteers. It provides recommendations to the CCVT Board and includes at least one person from the Board and one from the CCVT staff.

During the year 2000, the Legal Committee received new blood in its veins by increasing its membership. It is presently composed of seven lawyers (in different fields of refugee/immigrant and human rights law), three Board members, two staff and one CCVT student placement.

The CCVT Legal Committee has been involved in the following areas:

Policy Advocacy

The Legal Committee has collaborated with CCVT staff members to make the following interventions with the government on policy changes:

Addressing the question of impunity with special reference to the establishment of a Canadian Centre to that effect. There is an ongoing work with other organizations including Amnesty International.

Reviewing the terms of reference for the legal committee and adding the following provisions:

- To make submissions to governmental and non-governmental bodies in Canada and abroad concerning torture and its effects.
- Identification of test cases concerning torture and recommendations to the board as to possible involvement of CCVT.
- Helping CCVT staff and counsellors by reviewing complicated client cases and providing appropriate direction (especially with regards to refugees in limbo on security, identification and family separation grounds)
- Providing the Centre with feedback for attending consultation meetings with the government and NGOs
- Assisting CCVT with the preparation of a Brief to the parliamentary Standing Committee on Citizenship and Immigration on the amendment to the Immigration Act (Bill C-11)
- Advising CCVT staff for its participation at various discussions on the establishment of a Canadian Centre for the prosecution of torturers, war criminals and people who have committed crimes against humanity
- Providing its feedback to the CCVT Policy Analyst in his interventions at various TV and radio programs



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The Suresh Case

This case deals with the refoulement (returning to torture) of Manickavasagam Suresh, a Convention refugee whom the Minister of Citizenship and Immigration has deemed a security risk to Canada. Mr. Suresh is a Sri Lankan Tamil who fears torture should he be returned to his home country, the only country which will take him. The Minister is of the opinion that Suresh is a member of a "Tamil terrorist organization" and came to Canada for purposes of fund-raising. The Federal Court of Canada, in both the Trial Division and the Court of Appeal upheld the Minister's decision to deport.

The Legal Committee discussed the above decision at length and reached the conclusion that the Canadian courts' decision clearly went against the principle of non-refoulement embodied in *Article 3* of the **Convention Against Torture**, *Article 5* of the **Universal Declaration of Human Rights** and *Article 7* of the **International Covenant on Civil and Political Rights**. All these provisions are absolute and cannot be balanced with national security risks and other considerations. The Legal Committee discussed other international legal instruments, which declare a prohibition against deportation in situations where there is a risk of torture (*Article 33* of the **Refugee Convention**).

The Legal Committee recommended that this matter required our urgent attention. The case has been taken to the Supreme Court of Canada, and the Supreme Court has very recently granted leave (permission) to appeal the decision of the Federal Court. A big challenge lies ahead. Many organizations including the Canadian Council for Refugee (CCR), United Nations High Commissioner for Refugees (UNHCR), and Inter-Church Committee for Refugee (ICCR) were going to intervene. The Legal Committee strongly proposed that CCVT should intervene with the perspective of defending the absolute nature of the *Article 3* of the Convention Against Torture. It was further proposed that CCVT invite IRCT to make a joint intervention with the Supreme Court of Canada.

The Legal Committee successfully evaluated different lawyers who were willing to represent CCVT at the Supreme Court of Canada and finally contacted the well-known international law expert Michael Code to intervene on CCVT's behalf. The Committee continued to participate at intervener's meetings and collaborated with Michael Code in his intervention.

It was unfortunate that the CCVT's Leave to Intervene was rejected by the Supreme Court of Canada. The Legal Committee explored the possible reasons for this rejection and came up with the possibility that the Court had already heard about the horror of torture in another case.

Following the rejection of CCVT's Leave to Intervene, the Legal Committee provided its feedback to CCVT staff who helped other interveners. The CCVT provided effective assistance to the Amnesty International, the Canadian Council for Refugee and the Canadian Council of Churches in their interventions. We are looking forward to a positive ruling by the Supreme Court of Canada.

The Shahnawaz Case

Mr. Shahnawaz is a client of the CCVT. He was sentenced to 6 years imprisonment in the Federal Court of Appeal. His psychiatrists, including CCVT-affiliated Dr. Donald E. Payne attested that he could not stand the ordeal of jail as a victim of torture and war. Shahnawaz' lawyer appealed to the Federal Court of Canada and requested CCVT to intervene. The Legal Committee reviewed the case and recommended intervention to CCVT. The lawyer was informed about CCVT's favourable decision. Unfortunately the Supreme Court did not grant the Leave to Appeal and the case was closed.

Other Issues

The Committee has discussed and has provided feedback on the following issues:

Feedback on the CCVT letter to the Chair of the UN Committee against Torture

Assisting in the celebration of June 26th as the United Nations International Day in Support of Victims of Torture

Discussion on structural problems within the IRB and providing its feedback in regards to the draft IRB guidelines for refugee claimants with mental health issues, including where they have been tortured

Feedback on articles written by CCVT staff

Ezat Mossallanejad
Policy Analyst





Public Education



The function of the public education committee is to contribute to the implementation of the organizational mandate to raise awareness of the continuing effects of torture and war on survivors and their families and to work for their protection and integrity. The committee strives to increase public awareness of torture, its effects and its global dimensions and to contribute to the development of human rights theory and practice. CCVT is a learning centre on issues related to torture and human rights. Activities include research, the production and distribution of learning materials, onsite training and education programs for staff, volunteers, students and the community, and public forums and presentations - locally and globally.

Research

CCVT continues its research partnership with the schools of social work at the University of Toronto and York University. A workshop proposal "Learning in the Shadow of the Eclipse: Bearing Witness to Survivors of Torture" has been accepted for the Fourth International Conference on Transformative Learning to be held in Toronto in November. Issues for future research are being developed by staff.

Learning Materials

CCVT's journal *First Light* continues to provide valued and critical commentaries on current issues along with information on the Centre's programs and activities. A double issue on women and children survivors was produced in the winter and another double issue on torture and human rights in Africa is set for release at the end of the summer. We are grateful for the scholarly contributions by so many friends of CCVT.

Committee members and staff have been reviewing the text and format of the primary public education materials. The updated booklets and brochures will be available for distribution in the fall. These along with agency videos and research and policy documents are valued public education tools.

Research reports and public education materials are on the website, one of the most popular in the non-profit sector.

Training and Education

CCVT continues to maintain an active learning schedule - for staff, students, volunteers and community members. Activities include placements for students of law, medicine and social work, public forums by local and international guests, monthly education sessions by and for volunteers, and special celebrations such as the June 26 United Nations Day in recognition of survivors of torture.

Staff, volunteers and board members frequently make presentations in a variety of settings (both locally and globally) on torture and the work of the Centre. The sites during the past year have included local high schools, universities, human service agencies, and national and international conferences including Montreal and Rwanda.

The Committee

Mulugeta Abai, Michele Millard, Teresa Dremetsikas and Ezat Mossallanejad have been the active staff members on the committee with Magda Hatteb and Susan McGrath providing board representation.

Susan McGrath
Chair, Public Education Committee





Report of the International Committee



One of the mandates of the International committee is to establish partnership with Centres outside Canadian borders. In 1999-2000 the committee initiated a collaboration with the Nigerian organization, Prisoners Rehabilitation and Welfare Action (PRAWA) and an application was developed for funding from CIDA and submitted for input. However, no response has been received to date.

Similarly, contact was established with a Centre in Rwanda, the Forum for Activists Against Torture (FACT), this year and CCVT Board member, Susan McGrath traveled to Rwanda to assess the situation and to participate in the June 26 International Day in Support of Survivors of Torture. CCVT will partner with York University's Centre for Refugee Studies to explore CIDA funding for FACT and other projects. Our relationship with the International Rehabilitation Council for Torture Victims (IRCT), an umbrella organization of Centres treating survivors of torture resulted in forming a partnership to make joint representations before the Supreme Court of Canada in the Suresh case. Unfortunately, we were not granted intervener status.

The CCVT was also actively involved in presenting submissions both at home and abroad in collaboration with the UNHCR, Inter-Church Committee for Refugees, UN Commission on Human Rights, Amnesty International, and Canadian Council for Refugees on areas of our joint concern:

- Deportation of survivors of torture from different countries (Turkey, Russia, etc.);
- Better policy or practice at the Canadian and/or international levels (non-refoulement to torture, statelessness, protection of children, limbo, etc.);
- Protection of refugee and human rights workers in the field (Indonesia)
- Canada's compliance with the UN Convention on Torture
- War criminals and crimes against humanity and the implementation of Bill C-19

CCVT Board member, Prof. Fred Case, along with CCVT staff, actively participated at the annual consultation of the Ministry of Foreign Affairs in preparation for participation at the 57th session of the UN Commission on Human Rights.

CCVT also was the lead agency to organize roundtable discussions in Canada on War Affected Children and participated in the International Conference held in Winnipeg.

Prof. Fred Case traveled to Ottawa to meet with Senator Andrychuk for consultation and to lay the ground for a meeting with other Senators, MPs, External Affairs, CIDA and other government ministries.

Fred Case
Chair, International Committee





Intake and Settlement Program



During the past year, the Canadian Center for Victims of Torture accepted 1176 clients from 71 countries; 700 of them were new and 476 were previous clients. The total numbers break down into 393 women, 478 men, and 305 children and youth. More than 900 of the clients had secondary education, while more than 400 had post-secondary education. The number of languages spoken by the clients was 47. At present, CCVT staff is able to speak 13 languages and volunteer interpreters are also used when needed.

The intake and settlement program involves the assessment of each individual, counseling on issues of settlement, referrals to CCVT programs and to other agencies, record keeping and follow up of clients, public education and outreach events. The intake staff was also very active during the year, planning and running support groups, for women, families and children as well as supporting different CCVT committees and maintaining different networks which are vital for the smooth day-to-day work of the agency.

In reporting the activities of a program, we usually do away with emotions, feelings, behaviors and passions, or any other human aspect, and we tend to concentrate on numbers, amounts, measures, actions, procedures, schedules, and so on...

We wonder how our statistics and reports would look like if we quantify smiles, tears and frowns; and we measure things like patience needed versus patience used to deal with an issue; or if we develop a procedure to capture the intensity of a shine in the eyes, or good feelings after an achievement, or the sense of frustration after being rejected.

Providing numbers removes us from the pain and terror experienced by the people: we cannot see their faces of anguish when they are denied housing or their smiles and happiness when they receive their long-awaited large family or when they can finally communicate in their own language. We do not perceive their stress, which is often shared with the staff and volunteers or their sense of belonging after some time.

Numbers and graphics do not give an accurate picture either of the effects of torture nor of the capacity of recovery nor the effort made by people, whether staff, clients or volunteers. Pictures are better but still lack the charm of the voices; written words are also good but there is nothing like actually interacting with the living human and hear him or her talking about dead loved ones to get a clearer idea of what has happened. And still it is only an idea. Hearing about their life is not even near to witnessing or experiencing it but it certainly is closer than looking at numbers.

To have a better image of the realities in this agency, in addition to reading this report, we encourage anybody interested in the work of CCVT to closely interact with a survivor staff or a volunteer and perhaps consider a visit to CCVT on a working day.

Teresa Dremetsikas
Intake and Settlement Coordinator





Volunteer Program



The Volunteers at CCVT continues to inspire with their dedication and utter willingness to help. They are an absolutely essential part of the CCVT and its programs. As part of the professional services component, volunteers act as escorts, accompanying clients to and from appointments with doctors, specialists, lawyers and social service agencies. They are also able to act as informal interpreters for clients; for example, to allow a client to communicate with his or her child's teacher, or at a medical appointment.

Volunteers are also important in the ESL program. They allow students to practice in small groups or one-on-one with a volunteer tutor. This gives students the opportunity to differentiate between different accents and voices, further enhancing their language skills in a non-threatening environment.

The Befriending Program is CCVT's core program, and as members of the community, volunteer befrienders act as catalysts in the process of integration and provide an atmosphere of trust and friendship in order to break the isolation of survivors. Befrienders offer basic information and advice on life skills and social skills, which help the survivor to adapt to life in a new country. Befrienders help survivors re-discover the joy, self-esteem, and confidence that has been inhibited or lost as a result of torture. The personal support provided by volunteer befrienders helps to empower the survivors and enables their integration into the community.

The following points illustrate the accomplishments of the Volunteer Program over the past year:

1. CCVT continues to invest in regular, on-going training sessions for all volunteers, new and old.
 - Over the past year, CCVT has offered 7 workshops to volunteers. These sessions dealt with befriending survivors of torture, skills development for ESL volunteer tutors and an anti racism/anti discrimination workshop. A total of 76 volunteers attended the workshops.
 - The Volunteer Program also presented 9 volunteer information meetings on topics relevant to their experiences and needs. The topics included: Volunteers and Befriending, Human Rights in Colombia, Human Rights and Islamic Law, Settlement: Challenges and Solutions, War-Affected Children, The Struggle Towards Human Rights in Africa: Success or Failure?, Migration, Discrimination and Torture: The Experience of the Gypsies in Europe, AMREF: Opportunities and Challenges in Small Group Development and Capacity Building, and Highlights of Contemporary Aboriginal Issues and Their Historic Origin. One hundred and thirty-seven volunteers attended the meetings and contributed some lively discussion. These meetings were reported on in the monthly CCVT Newsletter sent out to volunteers, Board members and the Health and Legal Network members.
 - CCVT's new volunteer orientation sessions continue to be revised and improved, based on input provided by the participants. Eighty new volunteers were recruited and trained in nine orientations given by the Volunteer Coordinator and CCVT Staff. Altogether, CCVT has 82 volunteers involved as Befrienders, 67 as Interpreters (representing more than 38 languages) and 63 as



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ESL Tutors. Volunteers were also active in the Newsletter Committee, the Volunteer Advisory Committee and in Public Outreach.

2. The Volunteer Program organized the CCVT Summer Picnic in August and the CCVT Holiday party in December. Both events were extremely successful and very well attended by CCVT clients and volunteers alike. June 26, 2000 marked the United Nations International Day in Support of Victims of Torture and CCVT held a concert in honour of the day. "*War Affected Children*" was the theme for the event, and folk artist Stephen Fearing was our special guest performer. Many groups from the community and professional musicians from the CCVT client base performed to great appreciation.
3. The Volunteer Program continued to do public outreach by hosting information tables, attending fundraisers and other community events, as well as through advertising and volunteer recruitment.
4. The Public Outreach subcommittee of the Voluntary Advisory Committee is responsible for developing and implementing outreach programs to increase public and community awareness of the CCVT's goals. It also fosters and encourages client participation in the work of CCVT through their involvement in the activities of the subcommittee. Members participate in the planning and organization of all Committee activities. Actual activities included:
 - A CCVT Community Day with active participation in community events such as the United Way Walkathon and CN Tower Climb
 - Partnerships with cultural groups in the community, allowing CCVT clients the opportunity to be active on the local scene. This year, we were involved with the Toronto Tabla Ensemble. A CCVT client performed at their backstage concert and other clients were able to meet with the artistic director and be provided with an opportunity to network.
 - Develop a partnership with youth ambassadors from the Roundtable discussions and support them in implementing in-school programs and events that highlight issues relevant to CCVT's work (in progress)
 - Assisting in developing a series of CCVT-held panel discussions – Youth for Human Rights, Women for Human Rights, etc. as part of CCVT's 25th Anniversary Celebration next year (this is in planning with the Public Education Committee)
5. CCVT also held its first annual Volunteer Appreciation Dinner to celebrate the hard work and accomplishments of CCVT Volunteers. The party was at Plaza Flamingo, there was live music, dancing and great food. A wonderful time was had by all.
6. CCVT Volunteers were recognized for their hard work, years of service and commitment by the Ontario Ministry of Citizenship, Culture and Recreation. We congratulate Leon Damonze, Mara Herscovitch, James Lane, Donald Payne, Chas Lawther and Peggie Sampson on receiving this award. Collectively, they have volunteered at CCVT for over 60 years!

It is evident that the past year has been a busy one. The coming year will also be very active. As CCVT reaches its 25th Anniversary, the Volunteer Program will undertake special projects in addition to its regular activities of Befriending and Tutoring. Outreach will become an ever-more important component of the Program and CCVT will continue to nurture the skills and development of its Volunteers.

Michele Millard
Volunteer Coordinator





Children's Program



From April 2000 to March 2001, CCVT provided services to a total of 305 children. As in the last few years, the majority of the children served by CCVT were from the Balkan region (Albania, Kosovo & Bosnia) and from Iran, although a substantial number came from several African countries, including Angola, Somalia and the Democratic Republic of Congo. Their stories were diverse: some children escaped situations of torture and war with their families intact, while others left as orphans and came to Canada as unaccompanied minors.

In meeting the unique needs of children and youth survivors, CCVT provided counselling services (individual and family) and organized group sessions for such children and their families. The goal of these programs is to assist families in coping with their new life in Canada and in healing from their painful past. Group sessions were conducted using a multidimensional approach to healing: namely, combining settlement aspects (i.e. information sessions on the school system, anti-racism and discrimination, employment resources) with therapeutic techniques (i.e. art and play therapy) and recreational activities (e.g. music, puppetry, games).

Last year, in partnership with the Canadian Centre for Foreign Policy Development, CCVT organized the "Children for Peace" roundtables, in which war-affected youth shared their thoughts and feelings about how Canada can best serve the interests of war-affected children all across the globe. Over 200 youth attended the roundtables, which were held in five cities (Toronto, Vancouver, Montreal, Halifax & Winnipeg) from May to July 2000. In September 2000, several youth from each roundtable served as delegates to the National Forum 2000 on War-Affected Children in Winnipeg. Held in conjunction with an international conference for Foreign Ministers, the National Forum gave the youth delegates the once-in-a-lifetime chance to meet and converse with world leaders at length about the plight of war-affected children.

The Winnipeg conference sparked not only the consciousness of youth and world leaders, but also of Canadian NGO's such as CCVT, towards focusing more attention on the issue of war-affected children in this country. Thus, the CCVT Children and Youth Program plans to expand its involvement in promoting awareness of the unique needs of war-affected children, by doing outreach work in schools and other community agencies. For example, the Children and Youth Program Worker has been active in various initiatives, such as the Children's Aid Society's efforts to develop a specific policy in dealing with children who have witnessed violence in their home countries. In light of the success of last year's roundtables, the CCVT Children and Youth Program also aims to organize follow-up projects, such as hosting a special roundtable on refugee children's experience in schools and starting a youth working group on war-affected children.

Joan Borja
Children/Youth Program Worker



English Language Program



The CCVT English Language Program has been operating for 12 years now. It caters to the needs of adult learners – clients of CCVT who suffer from a range of debilitating side effects of torture and organized violence that make the process of language learning hard and strenuous. Some such symptoms of Post-Traumatic Stress Disorder are:

- Depression
- Difficulty concentrating
- Memory problems
- Low self-esteem
- Difficulty trusting others
- Exhaustion
- Elevated anxiety levels
- Intrusive memories

Our ESL classes are specially adapted to the learning abilities of our clients. Our teachers are specially trained and our curriculum modified to assist the students in the acquisition of various language skills related to their immediate life goals. The classroom atmosphere and the supportive environment we foster in the program provide the clients with the encouragement, hope and the help they need to progress with their language and social skills.

The class levels available to our clients range from low beginner to high intermediate. Every year CCVT provides language training for approximately 300 clients from 60 countries. Clients stay with our English Language Program for an average of 3 to 18 months, moving through the language proficiency levels at various paces. Classes are provided strictly on site in the CCVT premises in order for clients and the teaching staff to have access to counselors in case counseling on emotional or other kinds of difficulties become necessary.

The English (ESL) program is funded partly through the federal government's Language Instruction for Newcomers to Canada (LINC) project and partly through the Toronto District School board and through CCVT fundraising efforts.

As of January 2001, CCVT started a second Toronto District School Board funded level 2 class. The class has been very well attended since its very beginning. In fact, we are operating waiting lists for clients prior to admission in class due to a much larger need of our refugee claimants for low beginner and low intermediate levels, than CCVT can satisfy at the moment. CCVT strongly emphasizes that government funded language instruction should be made available for refugee claimants. The high demand of our refugee claimant clients for subsidized language instruction testifies to this. Our clients depend on subsidies for transportation in order to attend English classes. The funding that CCVT gets from the federal government's LINC program currently covers only 4 of the 6 classes that we run at the centre. Travel expenses for refugee claimant clients in the other 2 classes are provided by CCVT's own fundraising efforts. Such funds are limited and it



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has become a challenge for CCVT to provide for a number of the refugee claimants who are currently on a waiting list for seats in an ESL classroom. Any donations to help CCVT provide transportation for refugee claimants would be greatly appreciated.

The CCVT English language program has accumulated enough expertise in providing workshops and seminars for other English language and education professionals on delivering services to traumatized refugee learners. CCVT has provided such training in the past four years and will continue to do so in the coming year. The need of educators for support in effectively delivering service to refugee newcomers in their classrooms is growing even in smaller or medium-sized cities. CCVT has already created its reputation as an active and leading organization that can provide professional insight into working with traumatized refugee learners.

The CCVT ESL Program has welcomed a new coordinator this past year. We are pleased to see that CCVT continues in the tradition of attracting people with an interest in its overall objectives.

Despite the challenges, the CCVT ESL Program continues to be an irreplaceable component of a successful recovery process for our clients. It has become a source of regained strength and support that helps our clients resume their lives independently with dignity and confidence.

Dasantila Dajti
LINC Coordinator



Instructors Marion Abel, Sean Watson and Students from LINC



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Computer Training

During 2000, CCVT organized and taught a computer course that was designed for persons without any previous experience in using personal computers, and who had undergone traumatic experiences of torture and war in their countries of origin. Initially, this course was offered to women clients only in order to provide them with a safe, non-threatening space to learn. However, after three months, and at the request of CCVT clients, it was extended to men as well. Consequently, the next groups of learners were mixed, which worked very well for everyone.

The course was customized to meet the requirements of CCVT clients, and organized into small groups (up to eight persons), with the overall goal of assisting them to integrate more quickly into Canadian society and to prepare them for the labour market. The course became very popular to the point where previous learners would refer their relatives and friends.

The objectives of this course were clearly stated from the beginning: everyone who came to this class would achieve not only basic computer skills, but also develop a degree of self-confidence and self-esteem. The course had a modular structure and provided the learners with an understanding of personal computers and the basic operation of Microsoft Office 97 (Word, Excel and PowerPoint) and Internet in a MS Windows environment.

The course length was set at three months and, under normal conditions (i.e. regular, uninterrupted attendance, good health, etc.), CCVT clients were very comfortable with this learning period. The regular classes were held for two hours a day in two series, four days a week, and if necessary, intensive sessions of four hours a day were arranged. Because of the flexibility in the modular structure, learners who needed to achieve only one or two modules were able to study those modules. Consequently, the learners could select one of the pre-established course schedules at their convenience. Special attention was also given to learners with difficulties in assimilating the computer terminology in English.

One of the welcome surprises of the course (surprising because of the strong task-orientation, as opposed to relationship-building content in the structure) was the development of a strong and supportive relationship between the instructor and learner, and between learners themselves, providing everyone with the sense of belonging to a team.

Successful Achievements

During this year, six groups of learners have finished the computer training. In total, 20 learners have finished the full computer course, while many others studied at least one module. At the end of every course, the learners who successfully passed the tests on the modules they studied received a certificate of achievement. By learning computers, our clients added new competencies to their professional background and some of them now indicate a high interest in this field. One indication of the course's success was the fact that some of the graduates were able to find employment that utilized the skills learned in class.

Many of the computer learners were interested in taking an intermediate / advanced level of one of the modules they already achieved, or in learning a new computer program. They expressed their interest in continuing MS Excel or learning Access and working with databases. Others were also interested in a computerized accounting or inventory program.

As a short-term goal, CCVT plans to offer an intermediate computer program for previous students who want to learn more about a specific subject already studied. At the same time, the training hours will be extended during the day (six teaching hours instead of four).

As a long-term goal, CCVT plans to implement other professional computer programs and create a mini-computer lab for the Children's Program.

Carmen Zbarciog-Faciu
Computer Instructor





Public Education and Services to People in Limbo



Since early 1999, the CCVT has been assisting people who have fallen between the cracks into immigration limbo. What follows is a summary of the project report:

1. Achievements

We continued with the project in the context of the finalization of amendments to the Immigration Act (Bill-C-11). It is our assessment that this Bill is focused on deportation and removal and could easily lead to more cases of Convention refugees in limbo. The Canadian Centre for Victims of Torture actively participated in the NGO campaign on Bill C-11. The CCVT shared its concerns with the Department of Immigration and we attended a meeting of the Parliamentary Standing Committee, with a view to protecting the rights of survivors of torture, and refugees in limbo in particular. At this time, the Bill is with the Senate.

The case of Suresh (a Convention refugee in limbo for the last 12 years on security grounds) was heard at the Supreme Court of Canada. Although CCVT's leave to intervene was not accepted, we worked with the Canadian Council for Refugees, the Canadian Council of Churches and Amnesty International on the case. We hope that there will be a positive decision by the court.

We continued to develop and strengthen our networking abilities. Through e-mail and via meetings and conferences we kept in regular contact with activists from across the country working on refugee issues. We received advice and assistance from the following agencies and organizations to assist with our clients in limbo: the UNHCR in Canada, the CCR, the ICCR, Amnesty International, National Network for the Health of Survivors of Torture (comprising around 200 refugee and human rights agencies), Neighborhood Legal Clinic, Parkdale Legal Community Services, the Medical Rehabilitation Center for Torture Victims, the Lahore Rehabilitation Centre for Torture Survivors, and the South Asian Human Rights Documentation Centre. We continued to work with academics and activists from the York University's Centre for Refugee Studies, and we developed connections with law students at the University of Toronto. In 2001, we gave presentations at York University's Refugee Studies summer program and at a human rights symposium at the University of Toronto Law School. The CCVT also became part of a new working group on War Affected Children, where the effects of limbo on children were discussed. We also consulted with the CCVT Legal Committee concerning clients in limbo on security grounds. As always, we remain in contact with lawyers and community activists committed to refugee protection and advocacy. We are pleased that the Limbo project has successfully worked to develop existing relationships and build new ones. We believe that given current global trends towards closing borders and reducing the acceptance of refugees, national and international networking will become even more important in the future than it already is today.

At the individual level, our most significant achievement was the landing of a family whose children were at great risk in India. The parents had been separated from their children for more than 2 years. In this case, landed status was granted only 7 months after the initial application was filed.



2. Policy Developments

Through the careful monitoring of Immigration policy, we have kept abreast of the following developments:

Positive

We found that the CIC officers were more open during this period. In one case we had personal contact with them. This enabled us to speed up the process because we got clear direction about exactly what was needed in order for the file to proceed.

For the first time, we have a client in the process of being granted Minister's Relief. This is not a final decision, nor an end to limbo, but given that the case has dragged on for many years on security grounds, it is evidence that the CIC is considering options to deal with the effects of limbo for this particular client.

Negative

Convention refugees have become subjected to tougher security checks, due to the Canadian government's obsession with risks to national security. We have worked hard with clients, local CICs, lawyers and the community to overcome this barrier.

The new Immigration legislation, Bill C-11, does not mention the issue of limbo, and does nothing to address the root causes of limbo. One of the major causes of limbo, a lack of "satisfactory" identification documents has not been adequately addressed. The legislation does not expand the list of countries eligible for the undocumented refugee class. Bill C-11 does not legislate on the issue of considering affidavits as proof of identity.

The legislation also seeks to expand inadmissibility provisions, which will give Immigration officials increased discretion when it comes to labeling newcomers as a "danger to public security" or a "risk to national security".

The Bill fails to provide a response to the issue of delays in family reunification for clients who do not sponsor their family members until they have already received landed status.

The Bill does not address the issue of visa post distribution.

The Bill's focus on deportation is a particularly negative policy development. There is particular concern about detention of refugees or landed immigrants who are ordered deported on security grounds to countries that will not accept them.

Prolonged family separation. In our project we presently have 21 cases of prolonged family separation – people who have been separated from their families for a maximum of 8 years and a minimum of 2 years. They are mostly from Afghanistan, Iran, DRC, Bosnia, Albania, Somalia and Kosovo.

3. Challenges

We have more than 10 cases of Convention refugees caught in limbo due to, in our analysis, unfounded security suspicions. This has continued to be one of the biggest challenges of our project. Because there is no accessibility or accountability in the CSIS decision-making process, it is difficult to develop a picture of what works and what does not work in terms of facilitating the background check process.

Another important challenge is the lack of familiarity among immigration officers with the political reality of certain countries. It is our experience that officers often refer to a limited number of sources, and often lack an adequate understanding of the situation.

Despite the out-of-court agreement between the Somali Community and CIC, we continue to face difficulties concerning "satisfactory" ID documents. While forms of ID other than passports or birth certificates are usually accepted eventually, long delays are routinely created for clients who are submitting either affidavits or ID other than passports or birth certificates. Long delays have resulted for families lacking ID for their children, particularly in cases where the birth of the children was not registered. When Immigration demands DNA testing as the sole means of proving identity, our clients have faced serious financial challenges. These challenges are all exacerbated by the lack of face-to-face contact with Immigration officials.



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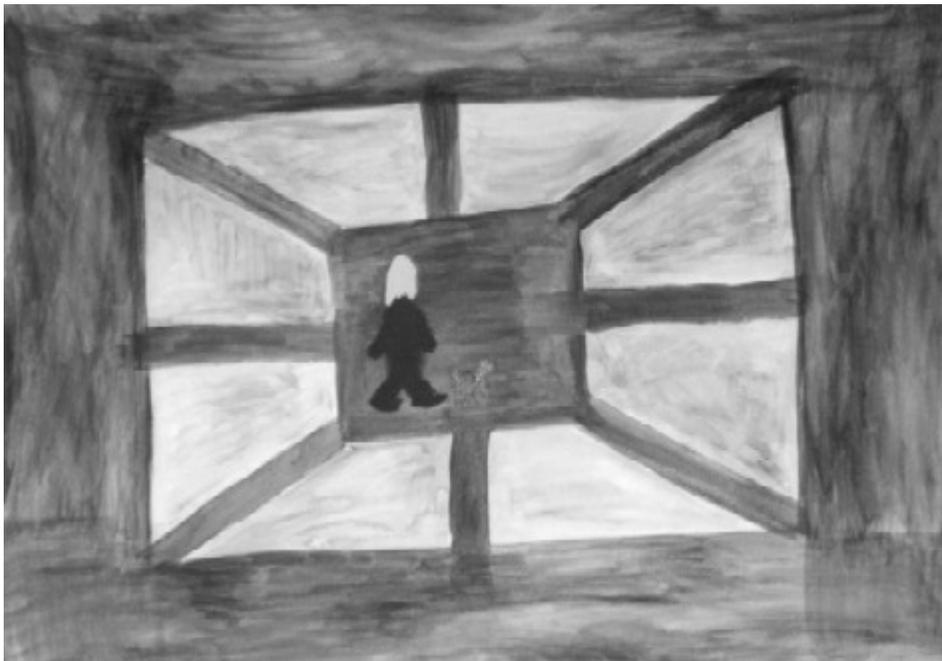
4. Number of clients served

Since the inception of the project, CCVT has served 320 refugees in limbo (please note that some clients left the project before they received landed status). The limbo project provided these Convention refugees with individual counseling, training and, in many cases, a program of specific support. During this period, 188 people (82 cases) have been landed. Out of this number, we have served 97 men and 91 women from the following countries: Afghanistan, Albania, Angola, Bangladesh, Bosnia, Burundi, DRC, Ethiopia, Iran, Iraq, Kosovo, Pakistan, Rwanda, Somalia, Sri Lanka, Turkey, and Uganda.

Conclusion

We will continue helping refugees in limbo both at the policy level and the level of assisting individuals. We will try our best to influence future developments by involving ourselves in consultation with the Senate on Bill C-11 as well as a series of consultations with the Department of Citizenship and Immigration on regulations attached to the Bill. We will try to address such structural problems as the lack of face-to-face contact between clients and Immigration officials, the backlog in the system, the need for increased resources, efficiency in the system, the need for an independent ombudsperson who would be responsible for receiving and addressing complaints about the refugee process, special attention to torture survivors in limbo, transparency and accountability in the process of investigating security concerns.

Ezat Mossallanejad
Policy Analyst



Client Drawing from CCVT's Art Therapy Program



Board of Directors



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Member, Personnel Committee

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Executive Director, Anduhyan Inc.

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Certified Accountant

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Activist

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Member, Public Education and International Committee

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Chair, Fundraising Committee; Member, Legal Committee

Tina Lopes

Organizational Development Consultant

Vice Chair, Board of Directors, Vice Chair, International Committee

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Associate Professor, Faculty of Social Work, York University

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Psychiatrist

Co-Chair, Health and Program Committee

Adeena Niazi

Executive Director, Afghan Women's Counseling and Integration Community Organization

Personnel Committee

Rolando Vasquez

B.Sc., Psychiatric Nursing

Co-Chair, Health and Program Committee





Financial Report



Consolidated Schedule of Operations Year Ended March 31, 2001

Revenues	2001	2000
Citizenship and Immigration Canada – ISAP A	243,739	205,804
Citizenship and Immigration Canada – ISAP B	83,349	195,057
Citizenship and Immigration Canada – LINC	157,514	152,648
Donations	141,469	128,121
United Way	117,351	128,183
United Nations	36,250	22,200
City of Toronto	25,600	21,150
Ministry of Citizenship		
- NSP	30,106	19,000
- Pay Equity	23,311	15,609
Canadian Centre for Foreign Policy Development	40,000	15,000
Interest and sundry income	4,358	7,279
Foundations	51,200	57,000
C.A.W.	6,100	1,154
Honorarium	5,233	2,317
	<u>965,580</u>	<u>970,522</u>
Expenses	937,459	904,816
Excess of Revenues Over Expenses	<u>28,121</u>	<u>65,706</u>



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Consolidated Statement of Expenses Year Ended March 31, 2001

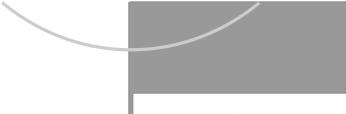
Expenses	2001	2000
Wages and benefits	649,443	529,805
Fundraising expenses	44,263	45,685
Program supplies and expenses	54,083	86,237
Contract fees	6,781	21,900
Stationery supplies	10,260	20,656
Common expenses	16,613	14,963
Traveling expenses	26,350	23,313
Conference and meetings	7,049	4,377
Telephone	5,768	9,384
Maintenance and cleaning	16,359	15,933
Bookkeeping	13,207	11,578
Resource Production	1,945	2,715
Mortgage interest	7,658	8,184
Utilities	6,986	11,264
Postage and courier	5,716	8,595
Insurance	4,210	4,245
Printing and photocopying	19,107	56,340
Interest and bank charges	2,802	1,692
Professional fees	5,944	4,245
Equipment rental	3,502	2,900
Development and travel	9,854	3,201
Dues and fees	1,951	610
Publicity	1,733	3,338
Amortization	15,875	13,656
Total	<u>937,459</u>	<u>904,816</u>

Note: To view the complete audited financial report, please contact CCVT at 416-363-1066





CCVT Programs



- **Settlement Services:** housing, language, skills training, employment, social assistance, applications for family reunification, sponsorships, orientations based on the client's needs are provided to assist in settlement. Volunteers also facilitate the settlement process by providing interpretation, escorting, Befriending and English tutoring
- **Mental Health:** mutual support groups, crisis intervention, art therapy, individual and group therapy, coordinated professional services including legal, medical and social care which provide treatment, documentation and legal support. The use of art assists survivors in learning to cope with the torture experience and transforms it into one that is understood and objectified.
- **Children's Program:** Art and Play Therapy, settlement services, mental health, mutual support groups
- **Volunteer Program:** a Befriending Program that assists survivors in rebuilding their connections to others as well as to the greater community; an ESL Tutoring Program to help students learn and practice their English; Escorting and Interpreting for survivors at different appointments (medical, legal, social) More than 200 volunteers assist in all programs of the CCVT and hold monthly meetings, usually with a guest speaker. A structured orientation program prepares volunteer befrienders to work with torture survivors within a context of community understanding of global issues. The "CCVT Newsletter" is sent to all volunteers each month, which provides information on CCVT events, volunteer opportunities and job postings. A volunteer guide has also been prepared.
- **Public Education:** responds to numerous requests for information, assistance and consultations on torture and the effects of torture as well as regularly producing resource materials. CCVT's semi-annual publication "First Light", is produced which discusses issues related to the CCVT's mandate and ongoing work.
- **Refugees in Limbo:** provides services to refugees in limbo at different levels, including counselling, training, workshops, networking with sister organizations, etc.
- **Language Instruction and Computer Training:** English as a Second Language courses which are specifically designed to meet the needs of survivors and include a strong life skills component. Classes include all levels of literacy: beginners, intermediate and advanced. Computer courses in Microsoft Office and Windows are provided at introductory and intermediate levels.
- **International Projects:** CCVT is associated with a coalition of Centres which support victims of organized violence, repression and torture, in exile or in their own countries





CCVT Health Network



**Psychiatrists,
Psychologists
and Other
Specialists**

Dr. F. Allodi
Dr. A. Azadian
Dr. R. Baruch
Dr. R. Berdichevsky
Dr. Stephanie Bot
Dr. Degani
Dr. D. Etlin
Dr. Fornazzari
Dr. M. Freire
Dr. S. A. Hassan
Dr. Alex Hiber
Dr. Ted Lo
M. Manning
Dr. R. Meier
Dr. Clare Pain
Dr. D. Payne
Dr. J. Pilowsky
Dr. A. Quraishi
Dr. R. Ruskin
Dr. Ryhanian
Dr. Santa Barbara
Dr. Patti Schabas
Dr. S. Singer
Dr. S. Sliwin
Dr. Sooriabalan
Dr. J. Stall
Dr. Wade

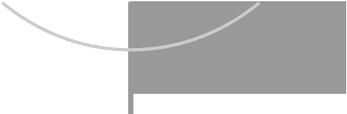
**General
Practitioners**

Dr. E. Alemayehu
Dr. P. Berger
Dr. J. Blakeney
Dr. W. Block
Dr. Borgogno
Dr. N. Degani
Dr. M. Del Junco
Dr. W. Etzkorn
Dr. J. Flynn
Dr. Frankford
Dr. M. Goodman
Dr. Y. Hailemeskel
Dr. B. Moran
Dr. D. Pinksen
Dr. Kevin Pottie
Dr. A. Pyper
Dr. L. Richmond
Dr. P. Rockman
Dr. J. Sheiner
Dr. N. Siddiq
Dr. A. Stern
Dr. P. Stewart
Dr. J. Sugiyama
Dr. D. Thow
Dr. A. Vaezi
Dr. J. Weinstein
Dr. Miriam Wiebe





CCVT Legal Network



Larry Batskovsky
Michael F. Battista
Michael Brodzky
Michael Campbell, L.L.B.
Juan F. Carranza
Jetty Chachakkallakkal
Chan, Tollis
 Barristers & Solicitors
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Kirk. J. Cooper
Nancy Elliott
Lorne A. Farovitch Chapnick
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Green & Spiegel
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Kenneth Hahn
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Marc Herman
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Jackman Waldman &
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Douglas A. Johnson,
 Chapnick & Associates
Peter J. Jurmain

Anthony Kako
Sergio Karas
Catherine Kerr
Michael Korman, Otis and
 Korman
 Barristers & Solicitors
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Lorne Lichtenstein
Michael F. Loebach
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Harry Mann
Marchand Hagan Hallet &
 McDowell Barristers &
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Rhonda Marquis Lewis &
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Lisa McCullough
Roderick H. McDowell
Adam McIver
Carey A. McKay
Kevin McTavish
Jegan N. Mohan
Dennis S. Morris
Robert Neron
Alex Neve
David Orman
J. Norris Ormston

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 Barristers & Solicitors
Otis & Korman
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Lisa Rosenblatt
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Geraldine Sadoway
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 Osgoode Law School
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Belva Spiel
Ian Stewart
William A. Sullivan
Leonard Susman
J. Byron M. Thomas
Arlene Tinkler
Helen Turner
Patricia Wells
Ian Wong
Patricia Wong
Rodney L.H. Woolf
Susan Woolner
Weir and Foulds, Barristers &
 Solicitors
Peter J. Wuebbolt
David P. Yerzy





CCVT Staff

**Mulugeta Abai**

Executive Director

Marion Abel

LINC Instructor

Mohamed Ahmed

Intake/Settlement Worker

Joan Borja

Program Worker

Tsering Choedon

Administrative Assistant

Dasantila Dajti

LINC Coordinator

Teresa Dremetsikas

Intake/Settlement
Coordinator

Jo Furley

LINC Instructor

Zuhra Hodzic*

Intake/Settlement Worker/
Childrens Program Worker

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LINC Coordinator

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Intake/Settlement Worker

Elizabeth Jones

ESL Instructor, Toronto Board of
Education

Thilaga Jeganathan

Intake/Settlement Worker

Mahboubeh Katirai*

Intake/Settlement Worker

Allan Merovitz

LINC Instructor

Michele Millard

Volunteer Coordinator

Sandra Monteath

ESL Instructor, Toronto Board of
Education

Ezat Mossallanejad

Policy Analyst

Afsaneh Shafai

Art Therapist, Children's Pro-
gram

Jorge Pombo

Maintenance Worker

Mary Sanderson

Art Therapist

Munni Subhani

LINC Instructor

Delfina Vega de Paiz

Administrative Assistant

Sean Watson

LINC Instructor

Carmen Zbarciog-Faciu

Computer Instructor

* Resigned

Interns and Students

Abdul Salam Badrai

Community Worker Program
George Brown College

Sarah Burns

Faculty of Social Work
University of Toronto

Alyssa Case

Osgoode Law School
University of Toronto

Lisbeth Haigh

Assaulted Women and Children Counsellor
Advocate Program
George Brown College

Dania Majid

Faculty of Law
University of Toronto

Robert Schwartz

Faculty of Medicine
University of Toronto





CCVT Volunteers



Joycelyn Adams
Rheba Adolph
Aref Agheli
Julie Alexander
Anke Allspach
Maureen Anglin
Pari Aram
Victoria Arshad
Sima Azmi
Vanessa Bastos
Mary Beamer
Susan Beattie
Furugh Bendegi
Dennison Berwick
Chris Beyers
Alla Bezpalo
Parna Bhattacharjee
Vladimir Birioukov
Dragica Braunstein
Joe Dordo Brnobic
Daniela Bruzzese
Xhevahire Caku
Andrea Cameron
Clarice Marinho Martins
De Castro
Emily Chan
Christienne Chesney
Sonam Choedon
Andrea Cininni
Bill Clarke
Leonore Clauss
Luc Collette
Shannon Collins
Maria Cordero

Diosdado Corrales
Allison Crawford
David Crean
Calvin and Diane Dadian
Leon Damonze
Abdoulie Darbo
Soheila Dehmassi
Juliette Del Junco
Jason Dennie
Mariama Diallo
Isabel Drever
Catrinna Du
Peter Duerr
Carol Eisenberg
Carmen Elieh-Naazloo
Nancy Elliott
Peter Englehutt
Doris Epstein
Salvatore Falbo
Shamus Finnegan
Linda Forward
Don Franco
Fred Franklin
Inbal Gafni
Aleksandra Gajic
Roberto Gallegos
Tadese Gebremariam
Debbora Gerressu
Larissa Goodyear
Jane Gordon
Angela Goyeau
Cheryl Grech
Cemal Gungoren
Jean Hackney

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Lee Ann Heeney
Charlotte Hell
Eduardo Heredia
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Roy Heron
Mara Herscovitch
Vanessa Higgins
Chantal Hilaire
Ruth Hislop
Nettie Hoffman
Patrick Hughes
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Franklin Irwin
Nermin Jasarevic
Michael Johnston
Clea Kahn
Karen Knie-Cahana
Margaret Knittl
Marija Kovacevic
Alexandra Lamoureux
Ani Landesman
Heather Lash
Elizabeth Last
Lynne Latulipe
Chas Lawther
Stuart Lax
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Peri Lebovitz
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Sang Mi Lee
Joseph Lipson
Toby Lloyd
Kaher Lmar



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Pam Lootsteen
Stephanie Maar
Karen Mackintosh
Kyo Maclear
Francine Maclure
Shyamalee Mahibalan
Sidiqua Mangol
Seyed Mansoori
Ashraf Mansouri
Gus Matiece
Hope McIntyre
Lester McPherson
Brian McQuinn
Soheila Mehrghorbani
Jhon Jairo Mejia
Ivana Miletic
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Marily Molina
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Claire O'Reilly
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Fernando Risi
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Daniel Rozenberg
Simone Ruff
Peggie Sampson
Jose San Pedro
Loredana Sangiuliano
Sharon Saunders
Afsaneh Shafai
Toma Shamani

Yalda Shily
Darren Sigismund
Joan Simalchik
Gus Sinclair
Jason Smit
Naglaa Soliman
Bhartendu Srivastava
Debra Stein
Kyle Stone
Rod Strain
Ruth Tamari
Darrell Tan
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Darnace Torou
Henry Torrealba
Jagoda Turkusic
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David Wall
Jennifer Weiser
Galit Wolfensohn
Barb Yealland
Sivashankary Yuwaraj
Marc Zaharadnik
Tanya Zakrison



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Special Thanks



Adrian Adams
Frances Ball
Jane Bartram
Ian Baxter
Philip Berger
Catherine Brooks
Georgina Carson
Adrienne Chambon
Elizabeth Charlesworth
Jal Choksi
Wallace Ronald Compton
Ruth Cordy
Common Thread Community
Choir
Joan Cornfield
Ruth Cowan
Gordon Davies
Beverly Davis
Ann Beverly
Linda Doran
John Dow
Wendy Anne Duggan
Suzanne Dudziak
Mary Epp
Michael Ezri
Tamara Feder
Fatmir Fani
Stephen Fearing
John Friendly
Marcele Giroux
Marla Golstone
Edward Gordon
Philip Hebert
Hecho En Mexico
John Hoffman

Thomas Howe
Sania Ilahi
Clea Kahn
Linda Kangas
Mary Jane Kelley
J.W. Kenty
Martha Kennedy
Alan Kirby
Kummi
Paul LaRose
Hari Lalla
Catherine Lace
Margarita & Vincent Lam
Jim Lane
Dennis Lee
Joanne Lynch
Mary McGrath
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Ruth MacLean
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Peter Meier
Helen Meier
Thomas Morris
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Munni, Afzal and Abiir
Jacqueline Ndenga

Claudia Parente
R. Peacock
Eric Perryman
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Saeed Rahnema
Peter Randy
Margaret Reid
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Special Thanks



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Source of Funders: Government/Foundations



Citizenship and Immigration Canada

- Immigration Settlement and Adaptation Program – ISAP – A
- Immigration Settlement and Adaptation Program – ISAP – B
- Language Instruction for Newcomers to Canada - LINC

Canadian Centre for Foreign Policy Development

Foundations

- Maytree Foundation

City of Toronto

- Community Services Grant
- Breaking the Cycle of Violence Grant

Ministry of Citizenship, Culture and Recreation

- Newcomer Settlement Program (NSP)

Toronto Board of Education

United Way of Greater Toronto

- Membership allocation

United Nations Voluntary Fund for Torture Victims

COUNCIL OF PATRONS

The Honourable Hilary Weston, Lieutenant Governor

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CCVT Annual Report 2000-2001

CCVT Survivors New Intake and Previous Clients

April 2000 to March 2001

TOTAL NUMBER: 1176 **COUNTRIES:** 71 **MEN:** 478 **WOMEN:** 393 **CHILDREN:** 305

COUNTRY	Adults		Children	Total	COUNTRY	Adults		Children	Total
	M	F				M	F		
Afghanistan	14	8	2	24	Kosova	41	34	106	181
Albania	76	53	42	171	Kyrgystan		2	2	4
Algeria	2	1		3	Macedonia	1			1
Angola	11	2	12	25	Madagascar	1			1
Argentina	3	2	4	9	Moldova	1			1
Armenia	1			1	Mexico	6	8	1	15
Azerbaijan	4	9	4	17	Namibia		1		1
Bangladesh	5	1		6	Nigeria	10	9	3	22
Belarus	1			1	Pakistan	8	1		9
Bolivia	2	2	1	5	Palestine	3			3
Bosnia	17	31	13	61	Peru	2			2
Brazil	1			1	Romania	2		2	4
Burundi		1		1	Russia	12	13	1	26
Bulgaria	3			3	Rwanda		3	3	6
Burma	2			2	Saudi Arabia	1			1
Cameroon		1		1	Sierra Leone	3	3	2	8
Chile	3			3	Singapore	1	1		2
Colombia	4	1	1	6	Slovakia		1		1
Cuba	2			2	Somalia	7	33	11	51
Congo Dem.	11	26	13	50	Sri Lanka	27	11	5	43
Egypt	3	2		5	Sudan	2	4		6
El Salvador	4	1	1	6	Syria	1	2		3
Eritrea	2		3	5	Tajikistan			1	1
Estonia	1	1		2	Tanzania	3	4		7
Ethiopia	7	14	4	25	Togo	1		1	2
Guatemala	2	2	2	6	Tunisia	1			1
Guinea	1			1	Turkey	10	7		17
Guyana		1		1	Uganda	4	4		8
Honduras			1	1	Ukraine	5	6		11
Hungary	4	7	10	21	Venezuela	2	2	1	5
India	2	1		3	Vietnam	1			1
Iran	92	52	36	180	Yemen			1	1
Iraq	17	8	6	31	Yugoslavia	9	10	4	23
Ivory Coast	3	2	3	8	Zambia			1	1
Kazakhstan	4	1		5	Zimbabwe	4	2		6
Kenya	5	2	2	9					
					TOTAL	478	393	305	1176



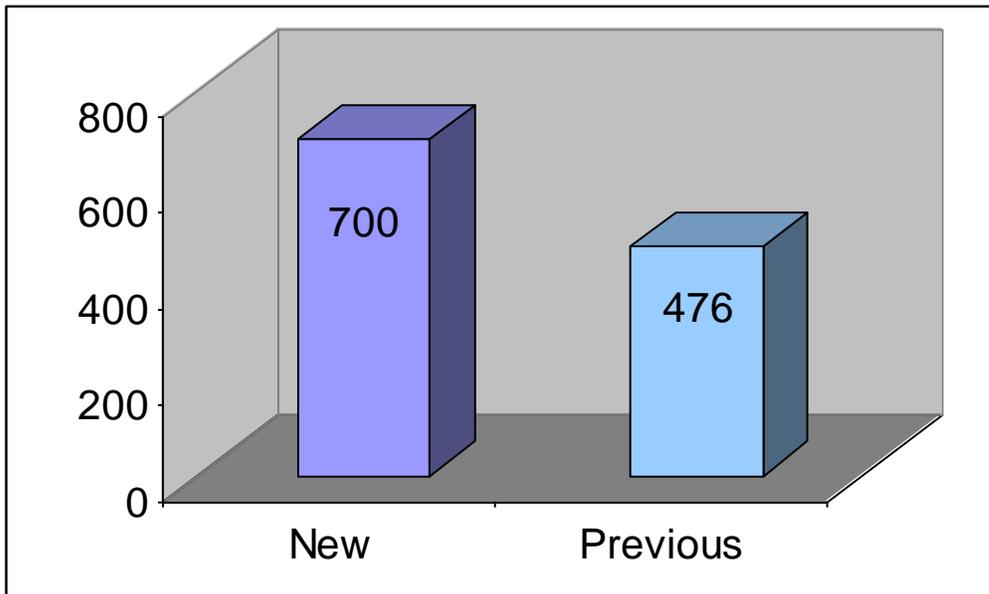


Figure 1: Client Category

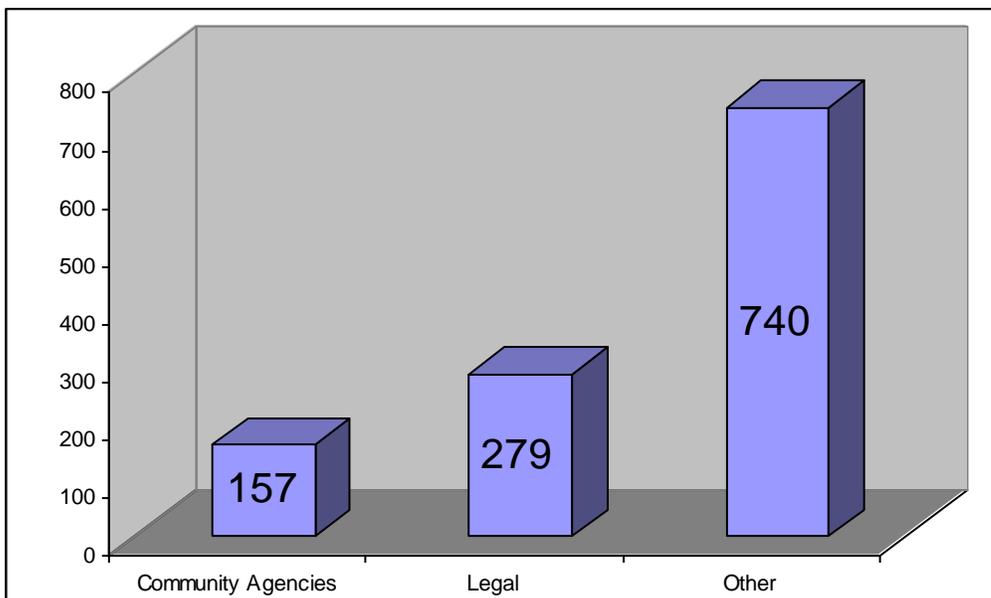


Figure 2: Source of Referrals



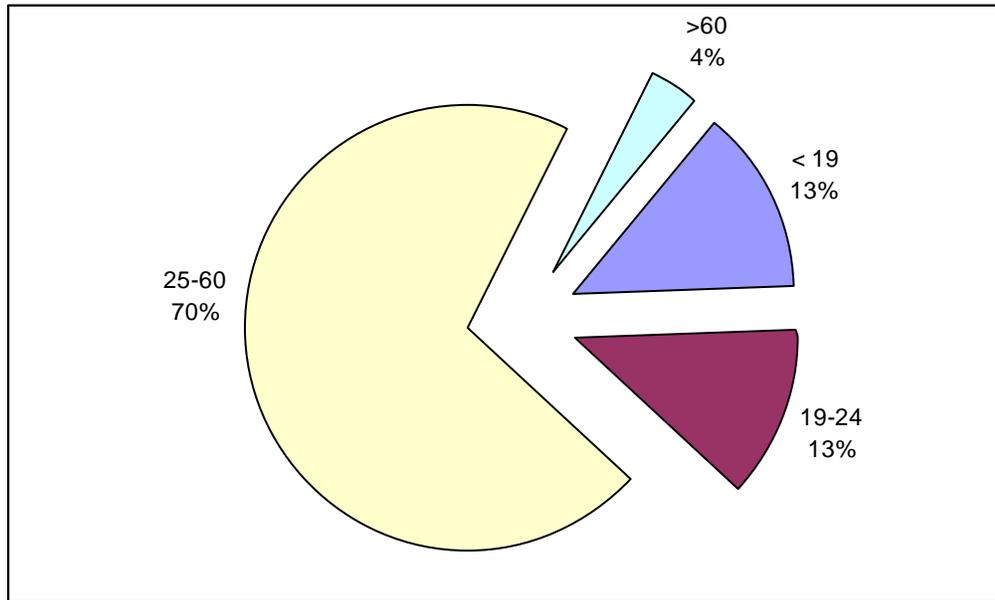


Figure 3: Age

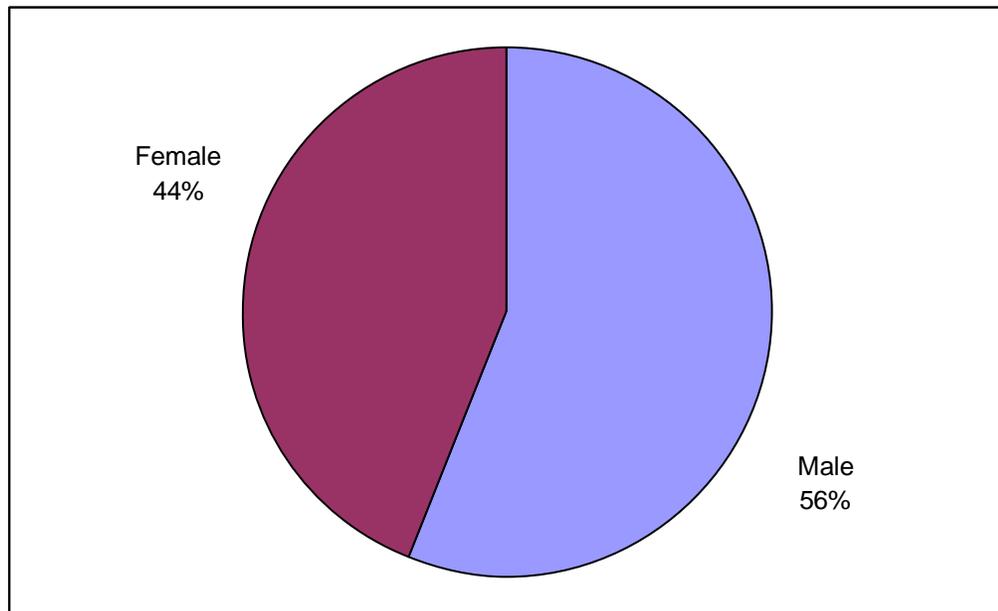


Figure 4: Gender



Figure 5: First Language

COUNTRY	LANGUAGE	COUNTRY	LANGUAGE
Afghanistan	Dari, Pashtu	Kosovo	Albanian
Albania	Albanian	Kyrgyzstan	Russian
Algeria	Arabic	Macedonia	Macedonian
Angola	Angolan, Kimbund, Portuguese	Madagascar	Malagasi
Argentina	Spanish	Mexico	Spanish
Armenia	Armenian	Moldova	Turkish
Azerbaijan	Azari	Namibia	Lozi
Bangladesh	Bengali	Nigeria	Yoruba, Ibo, English
Belarus	Russian	Pakistan	Urdu
Bolivia	Spanish	Palestine	Arabic
Bosnia	Bosnian	Peru	Spanish
Brazil	Portuguese	Romania	Romanian
Burundi	Kirundi	Russia	Russian
Bulgaria	Bulgarian	Rwanda	Lingala, French
Burma	Burma	Saudi Arabia	Arabic
Cameroon	Bagante, French	Sierra Leone	Limba, Krio, Madingo
Chile	Spanish	Singapore	English
Colombia	Spanish	Slovakia	Slovak
Congo Dem. Rep.	Lingala, French	Somalia	Somali
Cuba	Spanish	Sri Lanka	Tamil
Egypt	Arabic	Sudan	Arabic
El-Salvador	Spanish	Syria	Arabic
Eritrea	Tigrinia	Tajikistan	Russian
Estonia	Russian	Tanzania	Swahili
Ethiopia	Amharic	Togo	Mina, Ewe, French
Guatemala	Spanish	Tunisia	Arabic
Guinea	Malinka, French	Turkey	Turkish
Guyana	English	Uganda	Swahili
Honduras	Spanish	Ukraine	Ukrainian
Hungary	Hungarian	Venezuela	Spanish
India	Hindi, Punjabi	Vietnam	Vietnamese
Iran	Farsi	Yemen	Arabic
Iraq	Arabic	Yugoslavia	Serbian, Croatian
Ivory Coast	French	Zambia	Swahili
Kazakhstan	Azari	Zimbabwe	Shona
Kenya	Swahili		



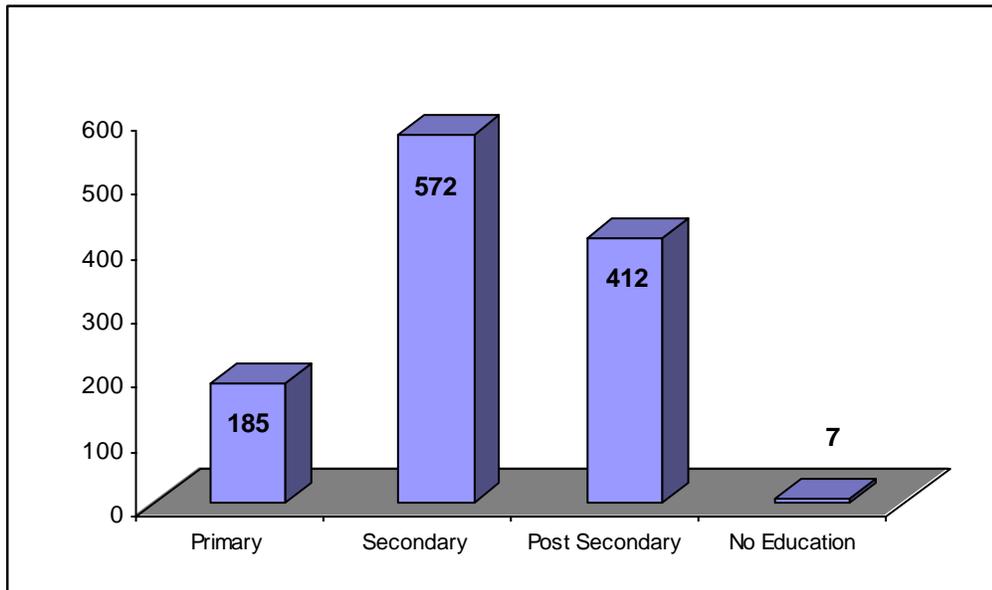


Figure 6: Education

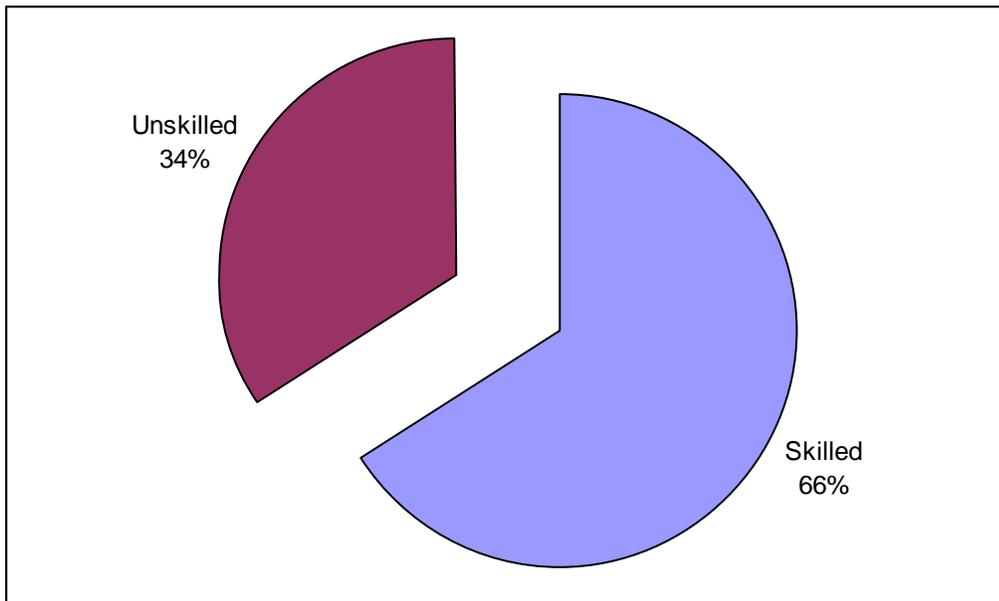


Figure 7: Employment Skills



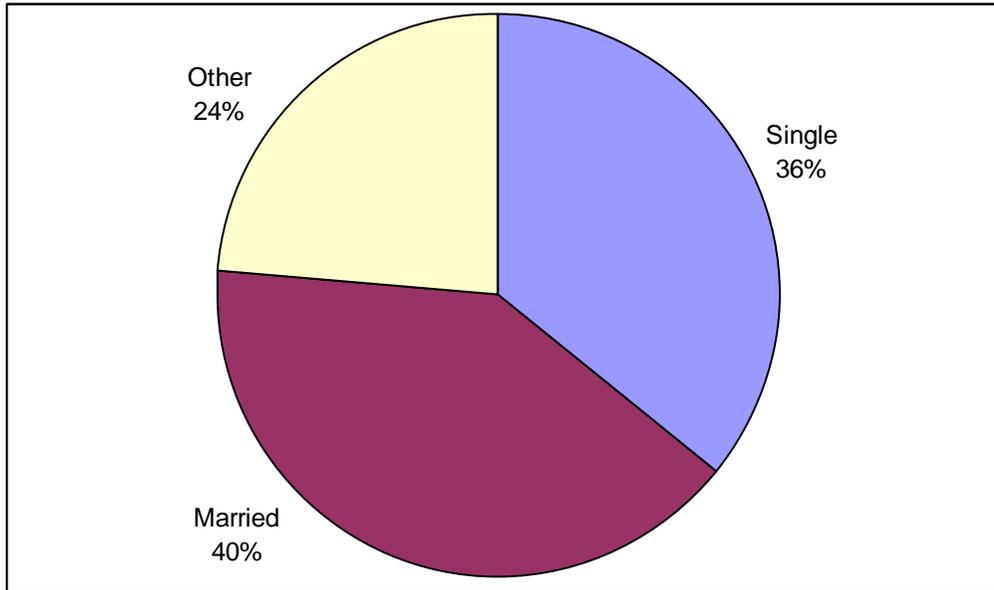


Figure 8: Marital Status

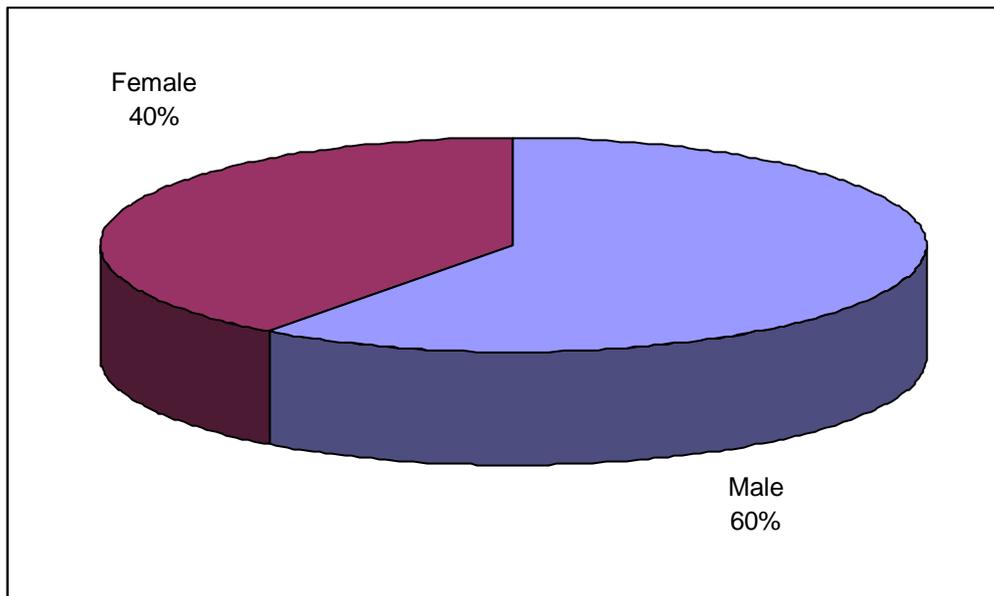


Figure 9: Gender of Children

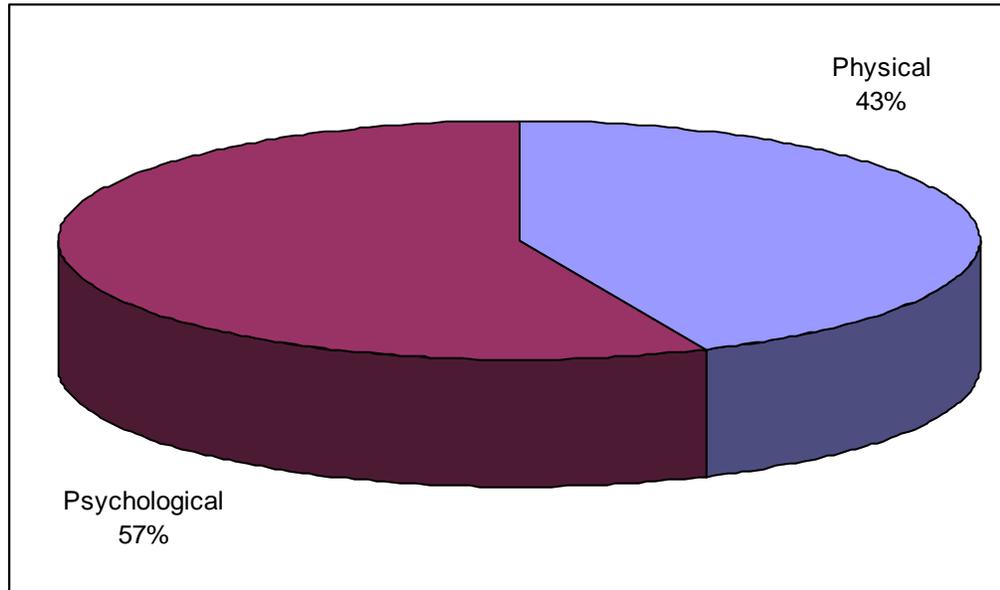


Figure 10: Types of Torture

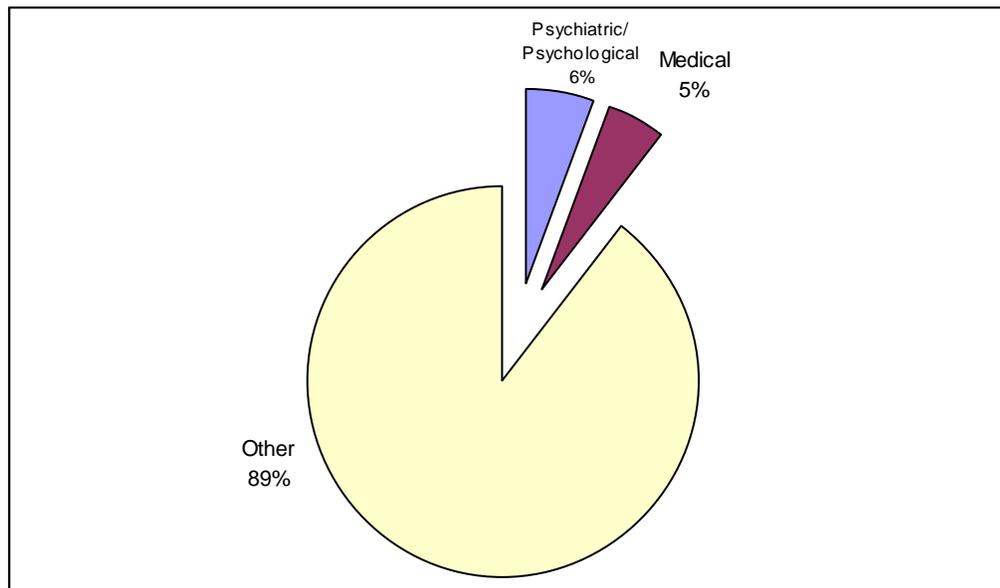
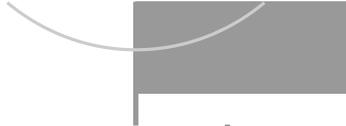


Figure 11: Client Referrals





Contact Us



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